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QUESTION 1

There is a direct relationship between Entity Class and Entity Type when:

- A. They have the same Entity Types
- B. There is no direct relationship
- C. They have the same Entities
- D. They leverage the same reporting

Correct Answer: A

QUESTION 2

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

Reference: <https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcaudit/task/approve-reject-engagement.html>

QUESTION 3

In which state can reviewers either send the Policy back to draft or forward it by requesting approval?

- A. Retired
- B. Published
- C. Awaiting Approval
- D. Review

Correct Answer: D

Reference: <https://community.servicenow.com/swp?>

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QUESTION 4

Which role(s) has the capability to create Policies? Choose two.)

- A. Compliance Manager
- B. Compliance admin
- C. Compliance User
- D. Risk Manager

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/task/t_DefineAPolicy.html

QUESTION 5

What would you leverage in order to provide users with an alternate user experience to view policies, create policy exceptions, and search for controls?

- A. Help Desk Portal
- B. Catalog Portal
- C. Access Portal
- D. Service Portal

Correct Answer: B

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