

Certified Implementation Specialist - Risk and Compliance

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#### **QUESTION 1**

Which of the following extends from items?

- A. Citation
- B. Controls
- C. Issue
- D. Policy

Correct Answer: D

#### **QUESTION 2**

When calculating compliance scores, what is true about the weighting of Controls? (Choose two.)

- A. Controls are not weighted equally by default
- B. The weight cannot be changed
- C. The default value is 10
- D. The weight of the Control is set when the Control is created
- Correct Answer: CD

Reference: https://community.servicenow.com/community? id=community\_questionandsys\_id=bc450789dbf393802be0a851ca961948

#### **QUESTION 3**

Which of the following tables exist within the GRC: Profiles application scope? (Choose three.)

- A. Document
- B. Policy
- C. Risk
- D. Content
- E. Indicator
- Correct Answer: BCE

Reference: https://docs.servicenow.com/bundle/madrid-governance-risk-compliance/page/product/grcpolicy-and-compliance/concept/profiles-policy-compliance.html

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#### **QUESTION 4**

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built om the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE

Reference: https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf

#### **QUESTION 5**

Where does a policy get published to when it is approved?

- A. Knowledge Summit
- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D

 $Reference: \ https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html$ 

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