

Certified Implementation Specialist-Human Resource

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#### **QUESTION 1**

What provides a graphical representation of other tables related to a specific table, either through class extension or reference?

- A. System Structure
- B. Table Map
- C. System Map
- D. Schema Map
- Correct Answer: D

#### **QUESTION 2**

Which module provides a user-friendly interface new HR Skills and assigning HR skills to members of the HR department?

- A. Skills Routing
- **B. Skills Management**
- C. Manage HR Skills
- D. Skills Definition
- Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-hr-servicedelivery/page/product/humanresources/task/t\_AssignHRSkillsToUsers.html

#### **QUESTION 3**

Which of the following is the key factor in determining the implementation timeline?

- A. Configuration complexity
- B. Types of integrations
- C. Customer location
- D. Customer business type

Correct Answer: B

#### **QUESTION 4**

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The customer you will be implementing for wants to utilize Now Mobile.

What is the minimum HR SKU they may purchase that includes Now Mobile?

- A. HR Service Delivery Professional
- B. Now Mobile is a standalone solution
- C. HR Service Delivery Enterprise
- D. HR Service Delivery Standard

Correct Answer: D

#### **QUESTION 5**

How can a PDF document on an active HR case be generated? (Choose two.)

- A. Autogenerated by system configuration
- B. By the Subject Person\\'s manager
- C. By the employee
- D. By the Assigned to person
- Correct Answer: BD

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