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QUESTION 1

In the HR Guided Setup Module, the Configuration View displays which of the following for a Category? (Choose three.)

- A. Properties
- B. Gauges
- C. Dashboards
- D. Lists
- E. Overviews
- F. Forms

Correct Answer: ADF

Reference: https://docs.servicenow.com/bundle/kingston-hr-service-delivery/page/product/human-resources/reference/r_HRConfigViewPage.html

QUESTION 2

How can a PDF document on an active HR case be generated? (Choose two.)

- A. Autogenerated by system configuration
- B. By the Subject Person's manager
- C. By the employee
- D. By the Assigned to person

Correct Answer: BD

QUESTION 3

If the Match All field is checked on a User Criteria record, the user:

- A. Must satisfy at least one of the criteria to meet the conditions.
- B. Must satisfy at least of the criteria to meet the conditions.
- C. Must satisfy a majority percentage of the criteria to meet the conditions.
- D. Must satisfy all of the selected criteria to meet the conditions.

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/servicecatalog-management/task/t_CreateAUserCriteriaRecord.html

QUESTION 4

The HR Case [sn_hr_core_case] table is an extension of what?

- A. Incident table
- B. Case table
- C. Task table
- D. Lifecycle Events table

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/humanresources/reference/components-installed-with-case-and-knowledge-management.html>

QUESTION 5

If a customer has a huge employee population, complex organizational structures, and requires custom integrations and language translations, what level of configuration complexity would their project be considered?

- A. Drastic
- B. Low
- C. Major
- D. Nominal

Correct Answer: C

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