

Certified Implementation Specialist-Human Resource

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#### **QUESTION 1**

A user with only the HR Admin [sn\_hr\_core.admin] role can save and modify which copies of existing reports?

A. All

- B. Global
- C. Group
- D. Personal

Correct Answer: A

## **QUESTION 2**

Which of the following is the key factor in determining the implementation timeline?

- A. Configuration complexity
- B. Types of integrations
- C. Customer location
- D. Customer business type

Correct Answer: B

## **QUESTION 3**

What settings define and track cross-scope access to applications?

- A. Access Controls
- **B. Restricted Caller Access**
- C. Access Restrictions
- D. Business Rules
- Correct Answer: B

## **QUESTION 4**

In the HR Guided Setup Module, why are some tasks locked in the Task view?

- A. They require an elevated role to access.
- B. They are deprecated tasks that should not be completed.



- C. They require other tasks to be completed first.
- D. They require a plugin to be activated first.

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-hr-service-delivery/page/product/human-resources/reference/r\_HRTaskViewPage.html

#### **QUESTION 5**

If you wanted someone to administer the Employee Service Center without granting them the HR Admin role, which scoped Admin role would they need?

- A. Service Portal Admin [sn\_hr\_sp.admin]
- B. Widget Admin [sn\_hr\_widget.admin]
- C. Employee Files Admin [sn\_hr\_ef.admin]
- D. Integrations Admin [sn\_hr\_integrations.admin]

Correct Answer: A

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