

CIS-HAM^{Q&As}

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QUESTION 1

Under which condition does the Now Platform NOT create an asset automatically?

- A. Configuration normalization
- B. Enforced CI verification
- C. Data synching
- D. Data justification
- E. Model characterization

Correct Answer: C

QUESTION 2

What is the process of restructuring data to maintain consistency?

- A. Integration
- B. Normalization
- C. Discovery
- D. Service Mapping

Correct Answer: C

QUESTION 3

What is the default state of a newly created asset?

- A. In use
- B. Consumed
- C. On order
- D. In stock

Correct Answer: B

QUESTION 4

What are some examples of operational expenses of managing an asset throughout its lifecycle? (Choose two.)

- A. Replacement parts

- B. Storage costs
- C. Maintenance agreements
- D. Warranty costs

Correct Answer: AC

QUESTION 5

Which mobile app allows the user to conduct an inventory audit?

- A. ServiceNow Agent mobile app
- B. Mobile My Inventory
- C. Mobile Hardware Asset Management
- D. Mobile My Assets
- E. ServiceNow Inventory mobile app

Correct Answer: A

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