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QUESTION 1

The Event Management operator workspace can display all of the following except?

A. Alert groups

B. Manual application services

C. Discovered application services from Service Mapping

D. Correlation groups

E. Technical services

Correct Answer: B

QUESTION 2

MID Servers provide important functions in your ITOM Health deployment. What does MID stand for?

A. Management, Instrumentation, and Discovery

B. Messaging, Integration, and Data

C. Monitoring, Insight, and Domain

D. Maintenance, Information, and Distribution

Correct Answer: A

QUESTION 3

Which attribute within an event needs to be exactly the same to allow for deduplication?

A. Metric Name

B. Message Key

C. Type and Node

D. Description

E. Correlation ID

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html

QUESTION 4

By default, Event Management tries to bind an alert to CI (configuration item), by matching the node name in the event to which three items in the CMDB (configuration management database)?

A. CI name, Fully qualified domain name, IP or MAC address

B. CI name, Webserver name, IP or MAC address

C. CI name, Fully qualified domain name, SSH public host keys

D. System class name, Fully qualified domain name, IP or MAC address

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t_EMBindHost.html

QUESTION 5

Copies of checks that have been included in Agent Client Collector policies are known as what?

A. Check definitions

B. Check models

C. Check clones

D. Check mirrors

E. Check instances

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/agent-client-collector/task/acc-api-check-def.html

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