

CIS-APM^{Q&As}

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QUESTION 1

Which portal is the best data source to capture strategies, goals and capabilities?

- A. The Application Navigator
- B. Business Planning Portal
- C. The Application Portfolio Management Portal
- D. Assessment Indicator Portal

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/paris-it-business-management/page/product/applicationportfolio-management/concept/overview-business-planning.html>

QUESTION 2

During the customer workshop, Kelly was identified as needing a role that would grant access to create bubble charts, set-up application classification attributes and assessment indicators. Which role should be assigned to Kelly?

- A. sn_apm.apm_admin
- B. sn_apm.apm_user
- C. sn_apm.apm_analyst
- D. business_planner

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/create-application-indicators.html>

QUESTION 3

Stephen is attempting to summarize for the customer how all of the applications that support APM are brought together. From the bottom-up, what ServiceNow application supports the first layer of CI inventory?

- A. Discovery
- B. Software Asset Management
- C. APM
- D. ServiceMapping

Correct Answer: D

QUESTION 4

What are the 4 sections of the APM portal home page that is aligned to The Open Group Architecture Framework (TOGAF)? (Choose four.)

- A. Information Portfolio
- B. Service Portfolio
- C. Catalog Portfolio
- D. Application Portfolio
- E. Business Portfolio
- F. Technology Portfolio

Correct Answer: ADEF

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-portfolio-management-home.html>

QUESTION 5

When you approve a retire a Business Application request, which system property determines whether a project or a demand is created?

- A. sn_apm.retireBusinessApplication
- B. sn_apm.retireBusinessApplicationTaskType
- C. sn_apm.businessApplication
- D. sn_apm.retire

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-business-appln.html>

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