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QUESTION 1

What is the value of managing applications using ServiceNow?

- A. Allows data collection and visualization without manual effort
- B. Allows automation of retiring applications
- C. Provides application owners insight to release counts
- D. Provides top down strategic alignment in the PMO

Correct Answer: A

QUESTION 2

What are the 4 sections of the APM portal home page that is aligned to The Open Group Architecture Framework (TOGAF)? (Choose four.)

- A. Information Portfolio
- B. Service Portfolio
- C. Catalog Portfolio
- D. Application Portfolio
- E. Business Portfolio
- F. Technology Portfolio

Correct Answer: ADEF

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-portfolio-management-home.html>

QUESTION 3

When a business application request is approved, a record is created in the business application table. What is the state of the business application at this point?

- A. Implementing
- B. Retired
- C. In Production
- D. Pilot

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-balm-service-requests.html>

QUESTION 4

What is the overall score range that a business application could have?

- A. 1 through 100
- B. 1 through 10
- C. 1 through 10000
- D. 1 through 1000

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-score-profile.html>

QUESTION 5

What are the business problems that customers are trying to resolve by utilizing Application Portfolio Management (APM)? (Choose two.)

- A. Gain a comprehensive understanding of business applications in the organization
- B. Reduce the number of governance controls
- C. Identify redundancies and decrease budgetary costs
- D. Maintain relationships with Product Vendors

Correct Answer: AC

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-portfolio-management.html>

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