

Certification of Competency in Business Analysis

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QUESTION 1

You are the project manager of the NGQQ Project for your company. To help you communicate project status to your stakeholders, you are going to create a stakeholder register. All of the following information should be included in the stakeholder register except for which one?

- A. Assessment information of the stakeholders\\' major requirements, expectations, and potential influence
- B. Stakeholder management strategy
- C. Stakeholder classification of their role in the project
- D. Identification information for each stakeholder
- Correct Answer: B

The stakeholder management strategy is generally not included in the stakeholder registry because it may contain sensitive information that should not be shared with project team members or certain other individuals that could see the stakeholder register. The stakeholder register is a project management document that contains a list of the stakeholders associated with the project. It assesses how they are

involved in the project and identifies what role they play in the organization. The information in this

document can be very perceptive and is meant for limited exchange only. It also contains relevant

information about the stakeholders, such as their requirements, expectations, and influence on the project.

Answer: D is incorrect. Stakeholder identification should be included in the stakeholder register.

Answer: A is incorrect. Assessment information should be included in the stakeholder register.

Answer: C is incorrect. Stakeholder classification should be included in the stakeholder register.

QUESTION 2

In order to plan business analysis activities, you will need four inputs. Which one of the following inputs is not valid for this task?

- A. Business analysis approach
- B. Stakeholder tolerance for risk
- C. Stakeholder list, roles, and responsibilities
- D. Business analysis performance assessment
- Correct Answer: B

Stakeholder tolerance for risk is not a valid input for planning business analysis activities. Answer: A, D, and C are incorrect. Following are the inputs in Plan Business Analysis Activities: Business Analysis Approach Business Analysis Performance Assessment Organizational Process Assets Stakeholder List, Roles, and Responsibilities

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QUESTION 3

You work as a business analyst for u Certify Inc. You have been assigned the task to implement the job shadowing process. Which of the following statements are true regarding the job shadowing process? Each correct answer represents a complete solution.

A. The job shadowing process is a part of business analysis planning and monitoring activities.

B. In this process, the observer is required to keep an eye on those workers whose work routine is down and who are unable to explain their work.

C. In this process, the observer has to understand their work process for better assessment of the modifications of the work required.

D. Job shadowing is an elicitation process that is a part of job observation.

Correct Answer: BCD

Job shadowing is an elicitation process that is a part of job observation. In this process, the observer is required to keep an eye on those workers whose work routine is down and who are unable to explain their work. The observer has to understand their work process for better assessment of the modifications of the work required. The following are the approaches for this technique: Passive/Invisible. In this approach, the observer does not ask questions from the user about his work while the user is working. Active/Visible. In this approach, the observer does ask questions from the user about his work even when the user is working.

QUESTION 4

A business analyst (BA) is tasked with developing requirements that can be implemented by the development team iteratively. Which characteristic should the requirements exhibit?

A. Substantial

- B. Granular
- C. Prioritized
- D. Unambiguous

Correct Answer: C

QUESTION 5

A team of business analysts (BAs) identified policies that dictate how the organization grants paid time off for its employees and the associated business rules. What is this team of BAs trying to do?

- A. Analyze the benefits information
- B. Analyze the current state of the enterprise
- C. Identify hidden business rules
- D. Explore human resources documentation



Correct Answer: B

Change always occurs in a context of existing stakeholders, processes, technology, and policies which constitute the current state of the enterprise. Business analysts examine the current state in the context of the business need to understand what may influence proposed changes, and what will be affected by them. The current state is explored in just enough detail to validate the need for a change and/or the change strategy. Understanding the current state of the enterprise prior to the change is necessary to identify what will need to change to achieve a desired future state and how the effect of the change will be assessed.

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