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QUESTION 1

A company finalized the implementation of a new, corporate-wide database. After nearly three months of operation, the solution is repeatedly producing invalid outputs. A business analyst (BA) has been asked to investigate the solution's problem. The BA has been able to find several instances where the outputs from the solution are below an acceptable level of quality.

Which of the following techniques should the BA use to identify the solution limitations?

- A. Risk Analysis and Management
- B. Root Cause Analysis
- C. Acceptance and Evaluation Criteria
- D. Business Rules Analysis

Correct Answer: A

QUESTION 2

Several risks were identified for an upcoming change initiative. One risk is related to a slippage concern because of loose gravel at the local site of the change initiative. The business analyst (BA) has recommended that all on-site stakeholders must wear durable, slip-resistant boots while the change initiative is being executed.

This is an example of which type of risk treatment?

- A. Transfer
- B. Mitigate
- C. Accept
- D. Avoid

Correct Answer: B

QUESTION 3

You are the business analyst for THY Organization and you have gathered the requirements. You have presented the requirements to the stakeholders and they have approved your requirements. You are now working with Francie on recording the dependencies and relationships for each of the requirements.

Why would you want to record the dependencies and relationships for the requirements?

- A. To help determine the sequence in which requirements are to be addressed.
- B. To help determine which requirements carry the most risk.
- C. To help determine the total cost for the solution to be implemented.

D. To help determine the total time for the solution to be implemented.

Correct Answer: A

QUESTION 4

Contracts are currently managed by more than 20 contract owners across the organization, each happily managing in their own way. A business analyst (BA) is tasked to elicit requirements for centrally managing software maintenance and license contracts.

Which of the following does the BA need to carry out first?

- A. Identify business requirements
- B. Identify future state conditions
- C. Recommend an off the shelf product
- D. Complete an enterprise readiness assessment

Correct Answer: A

QUESTION 5

You are the business analyst for your organization. You want to use a requirements elicitation technique to produce a broad set of options for an identified problem. You want the stakeholders to help you identify options, factors that affect the solution, any possible delays in the solution implementation, and ideas for creating a solution.

Which of the following requirements elicitation activities would best satisfy these requirements?

- A. Benchmarking
- B. Brainstorming
- C. Data flow diagrams
- D. Business rules analysis

Correct Answer: B

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