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QUESTION 1

A popular department store chain wants to make computer upgrades as well as conduct a major remodeling effort to increase revenue to all their 100 stores over the next 2 years. The remodeling will occur in two phases. The two phases are required at each store and can be completed in any order, but each phase must be fully completed before the next phase can begin. Phase 1 will take approximately 32 weeks and will not require a store to be temporarily closed. Phase 2 will take approximately 20 weeks and will require a store to be temporarily closed.

In order to keep inventory level and total revenue for the department store chain at an operational level, 75% of the stores must remain open to the public at all times. Against the board of director's advice, the Chief Executive Officer (CEO) made a decision to start and complete the top 25 revenue-producing stores in the first year to get those stores remodeled and fully operational.

A business analyst (BA) has been brought in to help with planning the project and gathering requirements.

What tool will help the BA understand the changes needed to keep the majority of the stores open?

- A. Capability Model
- B. Business capability analysis
- C. Transition State Diagram
- D. Stakeholder Matrix

Correct Answer: B

QUESTION 2

You are the business analyst for your organization. Management has asked that you create a stakeholder map as part of the conduct stakeholder analysis process.

What is a stakeholder map?

- A. A stakeholder map is a visual diagram that shows the connection among positive and negative stakeholder
- B. A stakeholder map is a visual diagram that illustrates where the stakeholders are geographically located.
- C. A stakeholder map is a visual diagram that depicts the stakeholders' actions as responsible, accountable consult, and inform.
- D. A stakeholder map is a visual diagram that depicts the relationship of the stakeholders to the solution and to one another.

Correct Answer: D

QUESTION 3

Holly's organization uses a plan-driven approach to business analysis.

When it comes to communication in Holly's organization what type of communication will likely be required?

- A. Face-to-face
- B. Chain of command
- C. Formal
- D. Ad hoc

Correct Answer: C

QUESTION 4

The business sponsor of a project to automate a high risk, high profile process has expressed concerns that some activities people perform will be missed. The business analyst (BA) has already created a process flow with associated user stories.

Which of the following actions will address the sponsor's concerns?

- A. Record the concerns in the risk register
- B. Schedule a formal review with the stakeholders
- C. Demonstrate traceability to the business case
- D. Review the final approved elicitation results

Correct Answer: B

QUESTION 5

A business analyst (BA) is preparing a requirement package for access management system. A state diagram for entity "User" has been prepared. The BA wants to check the completeness of requirements by comparing different models. Which diagram should be used with a state diagram to verify that all functions are defined to work with entity "User" for the different roles?

- A. Data flow diagram
- B. Sequence diagram
- C. Use case diagram
- D. Functional diagram

Correct Answer: B