

CAT-040^{Q&As}

CA eHealth r6 Administrator Exam

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QUESTION 1

During a rediscovery, you find a duplicate that is an existing element. What is the best practice resolution in this case?

- A. Delete the new duplicate element information.
- B. Delete the existing duplicate element information.
- C. Overwrite the old element information with the new element information.
- D. Review original and duplicate elements and if appropriate, merge the new duplicate element information with the old element.

Correct Answer: D

QUESTION 2

Which feature enables you to create the Layout Configuration File (LCF)?

- A. Sizing Wizard
- B. Output Wizard
- C. Properties dialog
- D. Capabilities dialog

Correct Answer: A

QUESTION 3

Which statement about CA eHealth is TRUE?

- A. Statistical data is collected from agents only.
- B. Any data you need to store for long term analysis must be fed to CA Spectrum.
- C. Live Health or CA Spectrum can feed live data into CA eHealth to analyze variables in real- time.
- D. Remote Pollers start off as standalone systems but are configured to enable Central Servers to retrieve polled data.

Correct Answer: D

QUESTION 4

Before you can run custom Health and Service Level Reports, you need to make sure that: (Choose four)

- A. Report log files have been updated.

- B. Groups and group lists are populated.
- C. Service Profiles have been configured.
- D. User permissions have been configured.
- E. The database is set up and is operational.
- F. You have properly installed the CA eHealth client on the user's desktop.

Correct Answer: BCDE

QUESTION 5

Which poller device collects information from network probes?

- A. Fast Poller
- B. Import Poller
- C. Statistics Poller
- D. Conversation Poller

Correct Answer: D

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