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QUESTION 1

Which of the following are configured in an Email Notification?

a) Who will receive the notification. b) What content will be in the notification. c) When to send the notification. d) How to send the notification.

A. a, b and c

B. a, b, and d

C. b, c and d

D. a, c and d

Correct Answer: A

Reference: https://hi.service-now.com/kb_view.do?sysparm_article=KB0712569

QUESTION 2

There is a basic strategy when creating a Utils Script Include. Identify the step that does not belong.

A. Identify the table

B. Script the function(s)

C. Create a class

D. Create a prototype object from the new class

Correct Answer: A

QUESTION 3

Which one of the following is a good practice for adding instructions to a form?

A. Related links to wiki pages

B. A Context Menu UI Action

C. Annotations

D. A populated read-only field

Correct Answer: C

QUESTION 4

From the list below, identify one reason an application might NOT be a good fit with ServiceNow. The application:

- A. Needs workflow to manage processes
- B. Requires "as-is" use of low-level programming libraries
- C. Requires reporting capabilities
- D. Uses forms extensively to interact with data

Correct Answer: B

QUESTION 5

What records are used to track cross-scope applications or scripts that request access to an application, application resource, or event?

- A. Restricted caller access records
- B. Caller tracking records
- C. Access control level records
- D. Cross-scope access records

Correct Answer: A

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