

C_TCRM20_73^{Q&As}

SAP Certified Application Associate - CRM Foundation with SAP CRM
7.0 EhP3

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QUESTION 1

A Sales Order can be created via several channels in SAP CRM (e.g. Customer Webshop). Which application can be integrated with SAP CRM to ensure that the order is delivered in a timely manner?

Please choose the correct answer.

Response:

- A. SAP SCM
- B. SAP EVM
- C. SAP SRM
- D. SAP BI

Correct Answer: A

QUESTION 2

Which of the following are used for Billing item category determination?

There are 2 correct answers to this question.

Response:

- A. Source transaction type
- B. Source Payer
- C. Source item category
- D. Source Sold-to-party
- E. Source business partner

Correct Answer: AC

QUESTION 3

Which of the following are Key elements of Opportunity `Sales Methodology`?

There are 3 correct answers to this question.

Response:

- A. Buying Center
- B. Case Management

C. Sales assistant

D. Opportunity assessment

Correct Answer: ACD

QUESTION 4

Which of the following business transactions can be created within SAP CRM?

There are 3 correct answers to this question.

Response:

A. Sales Order

B. Purchase Order

C. Service request

D. Delivery

E. Problem

Correct Answer: ACE

QUESTION 5

From a technical point of view, the SAP CRM product master is a collection or arrangement of which of the following?

Please choose the correct answer.

Response:

A. Classifications

B. Set Types

C. Hierarchies

Correct Answer: B

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