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QUESTION 1

What should the partner do when it receives a message from a customer end user?

A. Forward the message to SAP and advise the end-user of the current situation.

B. Recommend to the end user to wait for the next SAP release.

C. Undertake the support level 1 and 2 tasks of primary support services.

Correct Answer: C

QUESTION 2

How can you use your customer\\'s system data for an SAP Note Search? (Choose three)

A. Add the customer\\'s system ID to the search terms.

B. Copy and paste the configuration information into the \\'Validity\\' section of the Note Search.

C. Select the customer\\'s product version in the \\'Validity\\' section of the Note Search.

D. Select the customer\\'s software components in the \\'Validity\\' section of the Note Search.

Correct Answer: BCD

QUESTION 3

You are analyzing a report program with respect to a reported error with the default values on a Selection screen. Where may you find the origin of the default values? (Choose two)

A. In non-executable ABAP statements like PARAMETERS or SELECT-OPTIONS

B. In ABAP statements of the Event blocks INITIALIZATION or AT SELECTION-SCREEN OUTPUT

C. In the element list of the Screen Painter

D. In the function key settings of the Menu Painter

Correct Answer: AB

QUESTION 4

What is SAP Solution Manager Enterprise Edition? (Choose two)

A. A platform for realizing the value of SAP Enterprise Support

B. A comprehensive view on a project/release plan with all quality gates and their associated activities and issues

C. An enablement program for SAP partners

D. An enablement program for SAP customers

Correct Answer: AB

QUESTION 5

Which of the following scenarios are supported by SAP Solution Manager? (Choose two)

A. Solution Monitoring

B. Backup and Recovery

C. Service Desk

D. Service Marketplace

Correct Answer: AC

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