

# C\_C4HCX\_04<sup>Q&As</sup>

SAP Certified Application Associate - Solution Architect for CX

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## QUESTION 1

You are viewing event logs in SAP Commerce Cloud Portal. Which types of log can be shown? Note: There are 3 correct answers to this question.

- A. Blob storage logs
- B. Apache Tomcat logs
- C. Deployments logs
- D. Cloud integration logs
- E. Shipping status logs

Correct Answer: ABC

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## QUESTION 2

Your sales organization has requested a solution to optimize sales productivity during car travel including: Voice controlled tasks list and customer visit documentation via voice. Proactive information about customer issues. Which of the following BTP offerings are recommended to extend SAP Sales Cloud to implement this solution?

- A. SAP Conversational AI
- B. SAP Data Quality Management
- C. SAP BTP, Kyma runtime
- D. Service Ticket Intelligence

Correct Answer: A

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## QUESTION 3

You want to implement a side-by-side extension for an SAP solution. The common programming language skillset is Java and you would like to leverage the SAP Cloud Application Programming Model. Which of the following deployment options is recommended? Note: There are 2 correct answers to this question.

- A. SAP BTP, Neo environment
- B. SAP BTP, Kyma runtime
- C. SAP BTP, serverless runtime
- D. SAP BTP, Cloud Foundry runtime

Correct Answer: AC

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## QUESTION 4

Which of the following best describes Tactics in SAP Emarsys Customer Engagement?

- A. Tactics are pre-built automation programs to achieve a specific goal.
- B. Tactics are program execution results.
- C. Tactics are KPIs available in Smart Insight dashboards.
- D. Tactics are spend management marketing plans.

Correct Answer: A

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## QUESTION 5

Which of these lists of objects can be transported into SAP Sales Cloud and SAP Service Cloud?

- A. Adaptation Objects, Business Roles, Key User Extension Fields, Surveys, Workflow Rules
- B. Adaptation Objects, Routing Rules, Key User Extension Fields, Customer Master Data, Workflow Rules
- C. Adaptation Objects, Business Roles, Key User Extension Fields, Customer Master Data, Workflow Rules
- D. Adaptation Objects, Configuration, Key User Extension Fields, Customer Master Data, Workflow Rules

Correct Answer: A

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