

C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

Which of these describe the purpose of the Reserved Material feature? Note: There are 2 correct answers to this question.

- A. Booking material for a specific service call and defined location
- B. Defining which material the customer needs to purchase before the technician can start the work
- C. Organizing spare parts to be taken to the physical location of the job
- D. Reserving material that has already been used for previous services

Correct Answer: AC

QUESTION 2

How can you set up authorizations in the Administration module in SAP Field Service Management? Note: There are 2 correct answers to this question.

- A. Assign user groups to permissions.
- B. Assign permissions to user groups.
- C. Assign user groups to users.
- D. Assign users to permissions.

Correct Answer: BC

QUESTION 3

You are a service planner in SAP Field Service Management. How can you find a suitable technician in the planning board?

- A. Use a checklist.
- B. Use a workflow.
- C. Use a filter.
- D. Use a business rule.

Correct Answer: C

QUESTION 4

As an administrator, you want to send automatic notifications to your technician when you are finished modifying the approval status of an effort item related to your technician's service call. Which company setting will you activate within

the administration module?

- A. CoresSystems.Mobile.ApprovedEffortsModificationAllowed
- B. CoreSystems.CoresystemsFSM.DL.Notifications.Enabled
- C. CoreSystems.CoresystemsFSM.Mobile.
- D. PushNotifications.ActivityChanges.En

Correct Answer: A

QUESTION 5

You are an administrator who needs to activate the Reserved Materials feature in the mobile app. Which permission operations must you maintain for the RESERVEDMATERIAL object type? Note: There are 2 correct answers to this question.

- A. Read
- B. Delete
- C. Create
- D. Update

Correct Answer: AD

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