

C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

How can you filter equipment records in the Master Data module? Note: There are 2 correct answers to this question.

- A. By group
- B. By type
- C. By skill
- D. By territory

Correct Answer: BC

QUESTION 2

Which of the following styles is available on a label element in Smartforms and Feedback?

- A. Underline
- B. Strikethrough
- C. Italicize
- D. Bold

Correct Answer: D

QUESTION 3

The dispatcher drags and drops a service call onto a technician's schedule on the planning board. What must happen next to allow the technician to sync and view the assigned service call on the mobile app?

- A. The technician must release the assignment.
- B. The technician must approve the assignment.
- C. The dispatcher must release the assignment.
- D. The dispatcher must approve the assignment.

Correct Answer: C

QUESTION 4

Which operations can be performed by default on embedded report templates? Note: There are 2 correct answers to this question.

- A. The SAP support team can modify report templates.

- B. Administrators can preview report templates.
- C. Users can delete report templates.
- D. Users can modify report templates.

Correct Answer: BC

QUESTION 5

What can you do using the data loader in the Master Data module? Note: There are 3 correct answers to this question.

- A. Read data records.
- B. Delete data records.
- C. Merge data records.
- D. Create data records.
- E. Overwrite data records.

Correct Answer: CDE

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