

C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

Which objects can be synchronized and viewed on the mobile app?

- A. Project, Skills, Service Call
- B. Activity, Project, Opportunities
- C. Activity, Business Partner, Skills
- D. Activity, Service Call, Quotations

Correct Answer: D

QUESTION 2

Which customizations are possible with the Screen Configuration feature? Note: There are 3 correct answers to this question.

- A. Can only be defined for mobile screens
- B. Can be used for field validation expressions
- C. Able to display custom translations
- D. Can define color coding E. Used to display, hide, sort, and group fields

Correct Answer: BCD

QUESTION 3

Which report template can you use to visualize the time, material, and expenses linked to an activity?

- A. Time and Material Journal
- B. Service Checkout
- C. Service Call
- D. Checklist

Correct Answer: A

QUESTION 4

How are labels used within the Smartforms and Feedback module?

- A. To act as a reference for generating a Smartform report

- B. To add a label to be used as reference by the field engineer
- C. To filter the list of Smartforms
- D. To identify the elements in the Smartform

Correct Answer: C

QUESTION 5

Which action in the Time and Material journal allows an approver to send the material record back to the technician to resubmit?

- A. Decline
- B. Review
- C. Duplicate
- D. Request change

Correct Answer: D

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