

## C9550-412<sup>Q&As</sup>

IBM Business Process Management Express or Standard Edition  
V8.5.5, BPM Application Development

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**QUESTION 1**

A BPM Application developer is creating a reusable coach view that will be implemented using custom JavaScript. The coach will retrieve some of its data via an Ajax call. The BPM Application developer supplies a default implementation for the

Ajax service that has two parameters.

How must the BPM application developer implement the invocation of the Ajax service?

- A. As a JavaScript function call passing the parameter data as serialized XML
- B. As a JavaScript function call which supplies a callback function to provide a parameter data
- C. As a REST API call passing the parameter data as either serialized XML or serialized JSON
- D. As either a JavaScript function call or a REST API call passing the parameter data as serialized JSON

Correct Answer: C

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**QUESTION 2**

A financial services company has an account opening process that can last for several days or weeks as it waits for customers to supply additional information by mail. During that time the customer may call the company to inquire the status of

the process, so the customer service representatives use the Processes tab in Process Portal to view the details of the process.

The company has determined the default instance details view doesn't contain all of the information needed. The BPM application developer has been tasked with providing a modified instance details view for this process that contains all of the

necessary information.

What actions can the BPM application developer take to modify the instance details view to meet the needs of the business? (Choose 2)

- A. Create a new heritage human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
- B. Create a new client side human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
- C. Create a new client side human service by clicking on the new button of the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
- D. Create a new heritage human service in the process application, select it for the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
- E. Copy the instance details UI Service Template from the dashboards toolkit in the process application, modify it to meet the requirements and select it for the details UI on the views tab of the business process diagram.

Correct Answer: AB

### QUESTION 3

A BPM application developer needs to create a custom report for a set of job applications to support the hiring request process. The process owner is the hiring manager. The custom report must show up as a tab at the top of the process portal, and it can only be accessed by the human resources managers team.



How must the BPM application developer configure the coach to satisfy this requirement?

- A. Set the "Expose As" field to URL.
- B. Set the "Expose As" field to Dashboard.
- C. Set the "Expose As" field to Startable Service
- D. Set the "Expose As" field as Custom Report.

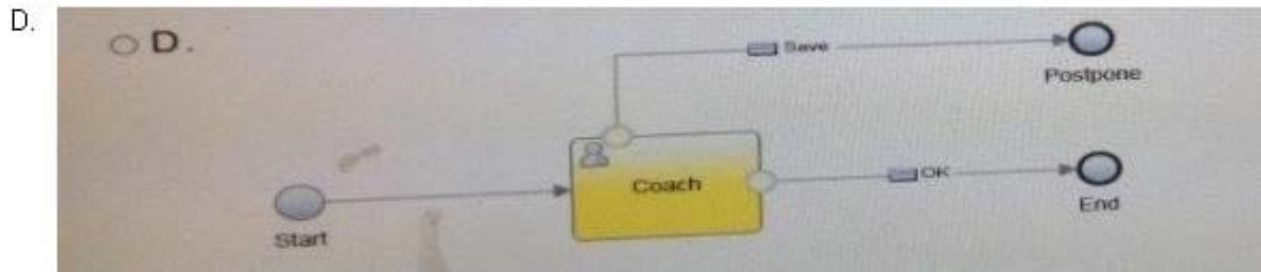
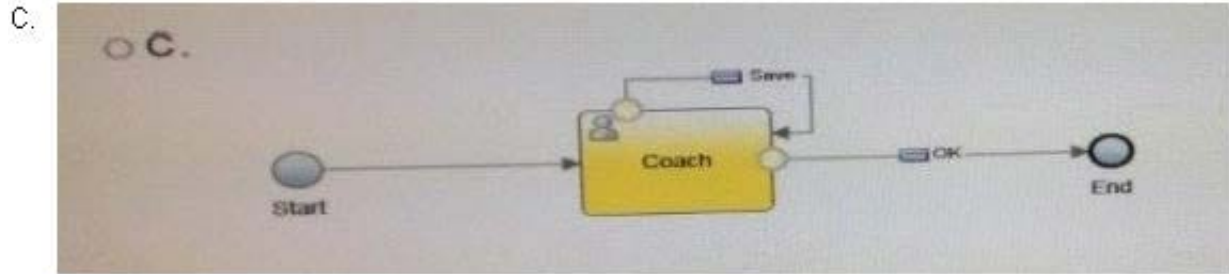
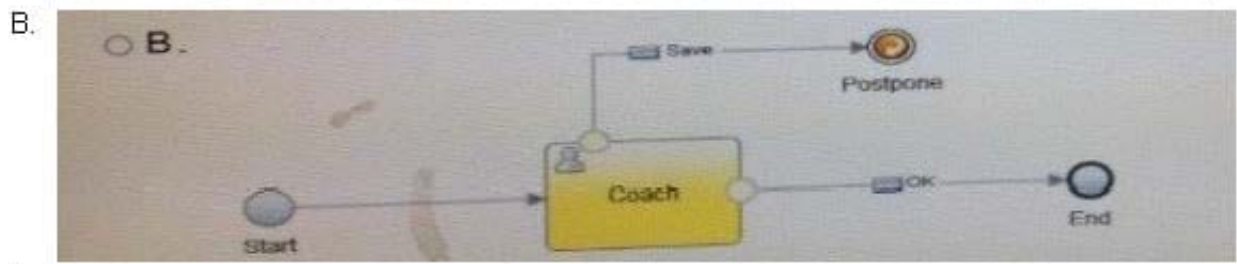
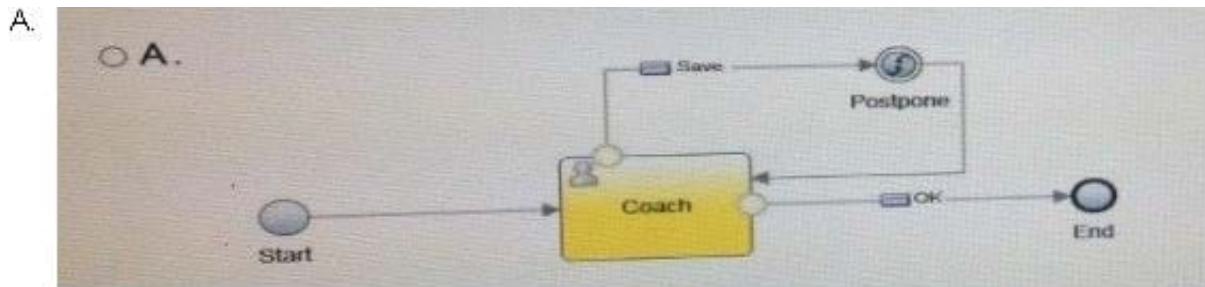
Correct Answer: C

### QUESTION 4

A BPM Application developer is creating a client-side human service. The developer must create a save button that saves the coach fields so the user can return

to their task at a later date.

Which service meets the requirements?



- A. B. C. D.
- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: A

**QUESTION 5**

A BPM application developer needs to create a custom dashboard to show the maximum, minimum and average sales in the last 12 months. Only the sales managers can view the data in the dashboard in the process portal. In the exposure section of the custom dashboard, which setting must the application developer set for the sales manager to view the data?

- A. Set the "Expose to" field to Sales Managers.

- B. Set the "Expose to start" field to Sales Managers.
- C. Set the "Expose Business Data" field to Sales Managers.
- D. Set the "Expose Performance Metrics" field to Sales Managers.

Correct Answer: A

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