

# C9550-412<sup>Q&As</sup>

IBM Business Process Management Express or Standard Edition  
V8.5.5, BPM Application Development

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**QUESTION 1**

A BPM Application developer is building a coach which uses just the stock controls provided in the Coaches toolkit. A Text control in the coach needs to have a custom Ajax service created to supply Autocomplete. The BPM Application developer must now supply an Ajax service to accomplish this. How must the BPM application developer implement the input and output variables of the service? The variables must:

- A. be named "inputVar" and "outputVar"
- B. have the same names and types as the Default Autocomplete Service
- C. have the same types as the Default Autocomplete Service but may be given meaningful names
- D. have the same names as the Default Autocomplete Service and the types will be converted at runtime

Correct Answer: D

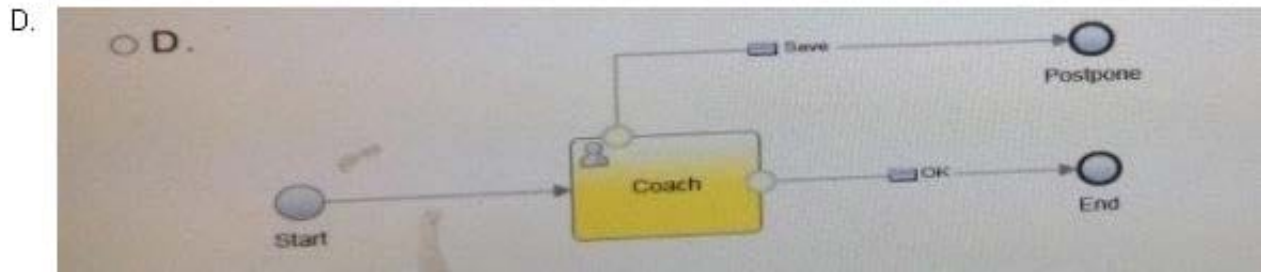
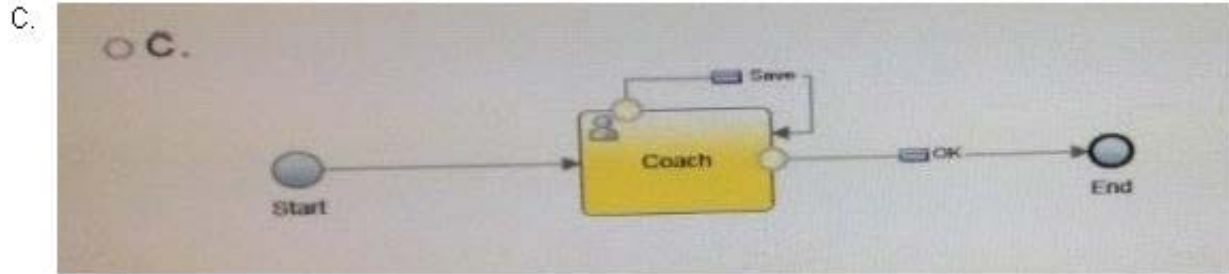
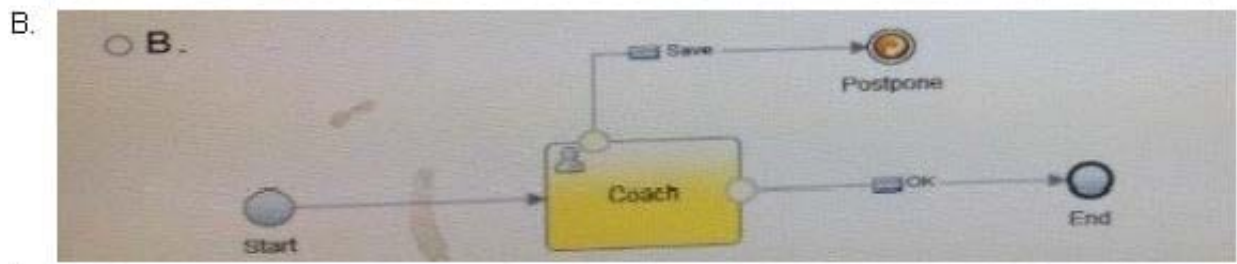
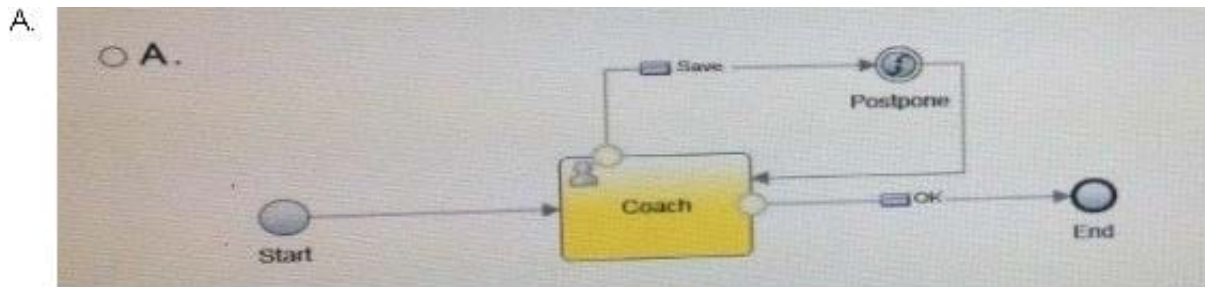
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**QUESTION 2**

A BPM Application developer is creating a client-side human service. The developer must create a save button that saves the coach fields so the user can return

to their task at a later date.

Which service meets the requirements?



- A. B. C. D.
- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: A

**QUESTION 3**

A company that operates in multiple countries plans to build a human resources process that needs to support multiple languages. The BPM Application developer assigned to the project knows that it will be necessary to create a localization resource in the process application that will contain a set of localization keys, the list of languages to support and translations in each language for each key.

In addition to the coach view label, which of the following components of the process application can the BPM application developer configure to support multiple languages?

- A. Team name, process instance name, and coach view hover help.
- B. Team name, task subject, and coach view configuration option label.
- C. Process instance name, task subject, and coach view configuration option label.
- D. Coach view hover help, coach view configuration option group field, and coach view configuration option label.

Correct Answer: D

**QUESTION 4**

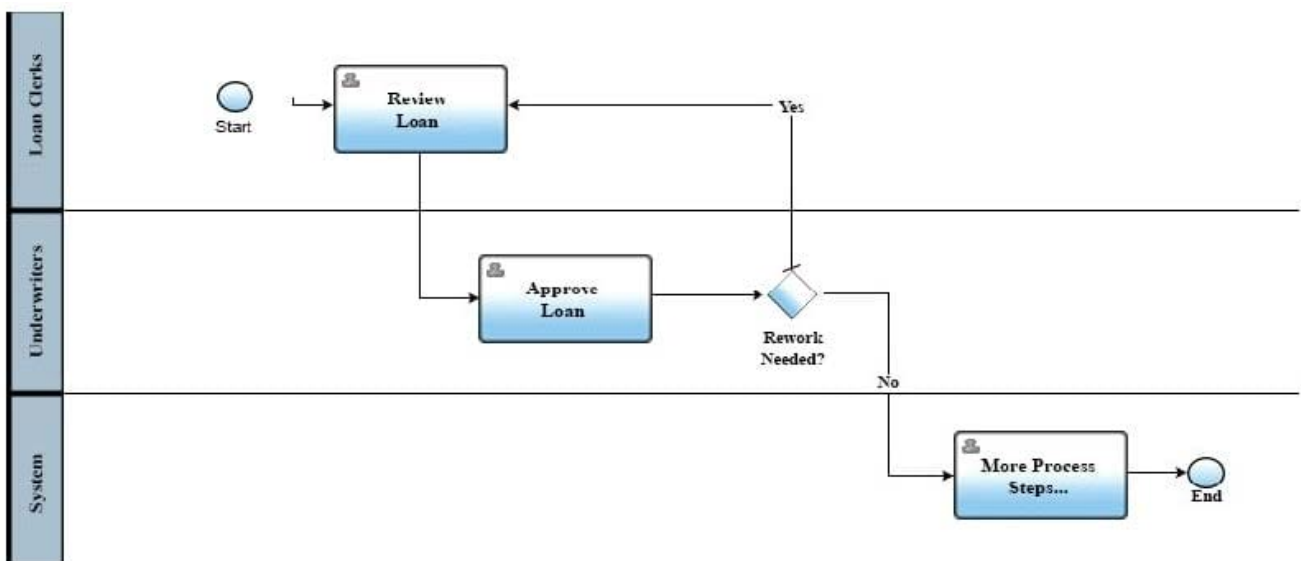
A BPM Application developer is creating a coach view that allows other developers to reuse this coach view to create a flow on the Diagram of a Human Service. How must the BPM application developer configure the coach view?

- A. Enable the "Can Fire a Boundary Event" option in the Overview tab.
- B. Enable the "Prototype-level Event Handlers" option in the Overview tab.
- C. Create the following change event handler in the Behavior tab: `this.contextHandler()`
- D. Create an IMD dependency to the `com.ibm.bpm.coach.controls.utilities` Module in the behavior tab.

Correct Answer: C

**QUESTION 5**

A bank is implementing a new loan request process as shown in the following Business Process Definition (BPD):



The bank has analyzed the process and determined that rework happens 80% of the time. Interviews of the loan clerks who perform the review loan step show that the work to review the loan is complicated, and that help from more

experienced clerks would benefit the less experienced clerks and reduce the amount of rework required. The bank has done some research to identify the list of their most experienced loan clerks and requires the less experienced loan clerks

to use the collaboration feature to get help from the more experienced clerks that are available.

What actions should the BPM application developer take to meet this requirement?

- A. Use a team filter service to add the list of experienced users to the Loan Clerks team.
- B. Use a team retrieval service to add the list of experienced users to the Loan Clerks team.
- C. Add the list of experienced clerks to a new team and assign the new team as an expert team on the Review Loan task.
- D. Add the list of experienced clerks to a new team and assign the new team as a managers team of the Loans Clerks team.

Correct Answer: B

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