

## C9550-412<sup>Q&As</sup>

IBM Business Process Management Express or Standard Edition  
V8.5.5, BPM Application Development

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**QUESTION 1**

A financial services company has implemented their first BPM application for their account opening process. During their second BPM project another line of business is also working on their version of an Account Opening process, and has identified several components from the first application that they want to reuse. What should the BPM application developer do to reuse these components?

- A. Copy the elements of an account opening to the second process application as not to duplicate work.
- B. Copy the elements of an account opening to a new toolkit that is used by the second process application and leave the first process untouched.
- C. Take a snapshot of the first process application and make the second process application dependent on this snapshot.
- D. Move the elements of an account opening to a new toolkit and make both process applications dependent of the new toolkit.

Correct Answer: D

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**QUESTION 2**

A company has implemented a case of managing customer complaints. When the customer calls in to ask about the status of the complaint, the Customer Service Representative (CSR) must be able to search by customer name in the Process

Portal to find right case.

How must the BPM application developer provide this feature?

- A. Define a saved search in the process admin console
- B. store the customer's name in an exposed process variable
- C. Enable auto-tracking in the Overview tab of the Business Process Definition (BPD)
- D. Select the visible in process portal check box in the business data section in the process designer

Correct Answer: C

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**QUESTION 3**

Which characteristic does an unstructured adhoc activity have? An unstructured adhoc activity:

- A. cannot be hidden
- B. must be non-repeatable
- C. must be started by a user
- D. has no input and output flows

Correct Answer: D

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#### QUESTION 4

The business process management development team is creating a query to an enterprise database system of record during the current playback phase. What other activity would the BPM application developer perform during this phase?

- A. Conduct process discovery
- B. Develop a client-side human service
- C. Create a business process definition
- D. Implement an inbound integration service

Correct Answer: C

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#### QUESTION 5

Within a tree-production process a legacy system must be integrated, which provides the item sizes for each available tree. All exceptions are handled in similar manner "except for the tree" not found exception with the error code "TR001". How does a BPM application developer implement the exception handling? The BPM application developer must:

- A. Log the input and output values within the pre and post statements of the integration service.
- B. Add a catch event to the integration service.
- C. Add a specific catch for "TR001" to the artifact within the integration service.
- D. Add a specific catch for "TR001" and an unspecified catch for other exceptions to the artifact within the integration service.

Correct Answer: C

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