C8010-241 Q&As

IBM Sterling Order Management V9.2 Solution Design

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QUESTION 1

A business needs to configure a drop ship from a vendor to a customer directly with visibility into the purchase order (PO) created by the vendor and status updates on the PO. What should be done to meet this requirement?

A. 1. Model the vendor as a seller and node, where the organization does not have a hierarchical relation with the seller organization on theorder.2. Do not check "Suppress chained order creation even if seller requires" setting.3. Run Chained_Order_Create to create the purchase order.PO getting shipped will result in the corresponding sales order line being shipped.

B. 1. Model the vendor as a seller and node, where the organization has a hierarchical relation with the seller organization on the order.2. Check the "Suppress chained order creation even if seller requires" setting.3. Run Chained_Order_Create to create the purchase order.PO getting shipped will result in the corresponding sales order line being shipped.

C. 1. Model the vendor as a seller and node, where the organization has a hierarchical relation with the seller organization on the order.2. Check the "Suppress chained order creation even if seller requires" setting.3. Run Chained_Order_Create to create the PO. Place custom logic on PO "Shipped" event to update the corresponding sales order status to "Shipped".

D. 1. Model the vendor as a seller and node, where the organization does not have a hierarchical relation with the seller organization on theorder.2. Implement a listener on the PO pipeline that updates the sales order pipeline.3. Implement custom logic to stamp the PO\\'s delivery location as customer\\'s address.PO getting shipped will result in the corresponding sales order line being shipped.

Correct Answer: A

QUESTION 2

The following configuration has been defined in Sterling Order Management:

Organization	Role	Inherit Configuration from	Catalog Organization	Inventory Organization	Customer Organization
C1	E	NA	NA	NA	C1
B1	E, S	C1	B1	B1	C1
B2	E, S	C1	B2	B2	C1

Which two of the following statements are TRUE?

- A. B1 and B2 can share catalog data.
- B. Inventory created in the context of B1 can be used for B2 orders.
- C. Configuration data modified by C1 is automatically reflected to B1 and B2.
- D. Customers created in the context of B1 and B2 can be shared across enterprises.
- E. Customers created in the context of B1 and B2 cannot be shared across enterprises.

Correct Answer: CD

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QUESTION 3

Which of the following Sterling Call Center business requirements CANNOT be implemented using the out of the box application?

- A. Monitor orders for FTC compliance.
- B. Schedule appointments for delivery items.
- C. Initiate returns and refunds to customers immediately, if required.
- D. Retrieve a WebSphere Commerce shopping cart from the Sterling Call Center.

Correct Answer: D

QUESTION 4

A business requirement is to charge payment for the exchange order upfront and then refund the customer when the returned item is received. This requirement should be configured as a:

- A. even exchange.
- B. regular exchange.
- C. advanced exchange.
- D. advanced pre-paid exchange.

Correct Answer: D

QUESTION 5

A solution designer needs to provide a "Copy Order" functionality where specific attributes of an order and order line are copied from one order into another. This can be accomplished by:

- A. modifying the input template of copyOrder API.
- B. overriding the output template of copyOrder API.
- C. modifying the copy order template in sales order process type.
- D. implementing custom logic to copy only the specific attributes and call createOrder API.

Correct Answer: C

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