

## C8010-241<sup>Q&As</sup>

IBM Sterling Order Management V9.2 Solution Design

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**QUESTION 1**

The current implementation of Sterling Selling and Fulfillment Suite is interfaced with a payment system for credit card processing. How would a solution designer efficiently handle the payment system's "Service Unavailable" error during payment authorizations?

- A. Set the retryFlag to "Y" in the YFSCollectionCreditCardUE output for the "Service Unavailable" error.
- B. Record the "Service Unavailable" error failures in a custom table and process them using a custom agent.
- C. Set asynchRequestProcess to "Y" in the YFSCollectionCreditCardUE output for the "Service Unavailable" error.
- D. No action is required. The Sterling Payment Agents will automatically handle the "Service Unavailable" error.

Correct Answer: A

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**QUESTION 2**

A business has a requirement not to backorder specific items when inventory is not available. The business wants to allow the item to be scheduled, assuming it can be procured within the allowed shipment delay window. How can this requirement be implemented?

- A. Set UseUnplannedInventory flag at item catalog level.
- B. Configure assume infinite inventory beyond lead time as "Y" on the scheduling rule.
- C. Invoke findInventory API with UseUnplannedInventory flag as '\\Y\\' at the order line level.
- D. Invoke CreateOrder API with IsFirmPredefinedNode attribute as '\\Y\\' at the order line level.

Correct Answer: A

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**QUESTION 3**

There are four nodes defined in Sterling Order Management, with the following distances from the ship-to address within a Distribution Group: Node1 - 30 miles Node2 - 40 miles Node3 - 60 miles Node4 - 75 miles All these have the resource capacity to deliver and install a product. While sourcing the order, the business wants the application to first consider the nodes within a 60 mile radius. If no resource capacity is found, it should then consider all the nodes in the Distribution Group regardless of the distance. How can this requirement be configured in the Sterling Distributed Order Management system?

- A. Configure a scheduling rule to optimize the sourcing path based on the distance.
- B. Configure sourcing rule based on expand to the next sourcing sequence to minimize number of shipments.
- C. Configure sourcing rule based on shipping and delivery inventory window, and specify the radius on the order line.
- D. Configure a sequence of sourcing rules based on the radius; the system will expand only those nodes in the Distribution Group whose distance from the ship-to location is within the set radius.

Correct Answer: D

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## QUESTION 4

In a current Sterling Selling and Fulfillment Suite implementation, the item feed is received from an external system and the item messages are placed in a JMS Queue. An Integration Server and ItemLoad Service is created to consume the messages and load into the OMS Database. The customer wants to specify static values for a few attributes for all the items. The customer also wants the ability to change the values on an as needed basis. As a solutions designer, which of the following is BEST suited to meet this requirement?

- A. Custom API
- B. XSL Translator
- C. Text Translator
- D. Defaulting component

Correct Answer: D

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## QUESTION 5

A business loads catalog data into Sterling and wishes to make use of the Real-Time Availability Monitor (RTAM). To do so, the business needs to define and associate Available To Promise (ATP) monitoring rules in Sterling. Different "types" of items have common monitoring threshold requirements. For example, all electronics have same desired thresholds. How should this be modeled in Sterling to MINIMIZE maintenance and customization?

- A. Use manage Item API to update ATP rule value for each individual item.
- B. Look up item classification, use manage InventoryMonitorRule and publish availability as appropriate.
- C. Define the appropriate ATP rules in Sterling and then pass the appropriate values when triggering the RTAM on Sterling.
- D. Define classification hierarchy and assign to "Inherited Item Attributes" usage, and then assign an ATP rule to each "type" of item such that it is inherited by all items of that type.

Correct Answer: D

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