

C8010-241^{Q&As}

IBM Sterling Order Management V9.2 Solution Design

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QUESTION 1

A retailer's delivery rules do not allow shipping for an open box television (TV) that is more than 150 miles away. However, they do support moving this TV through a network of stores that are spread throughout the country, until it reaches a store that supports delivery to the customer. The retailer needs to configure such a multi-hop transfer of inventory through the supply chain and provide an accurate promise date to a customer who is over 1000 miles away from the store with the open box TV. In order to do so, Sterling Order Management considers all the following configuration settings EXCEPT for:

- A. Receiving store calendar.
- B. Receipt Processing Time.
- C. Delivery resource pool capacity.
- D. Transfer relationship across stores.

Correct Answer: C

QUESTION 2

A business needs to integrate with a website in order to provide inventory updates from Sterling Order Management. The requirements are as follows: Requirement 1 - Send a message to website with inventory picture each time it crosses a threshold for minimum/maximum. Requirement 2 - Send a message to website with complete inventory picture once a month. Requirement 3 - Resend the last inventory picture ad-hoc when explicitly requested by website. This setup should be implemented as an:

- A. event-based (RTAM) monitor and setup thresholds. Implement: Requirement 1, using activity sync mode Requirement 2, using full sync mode Requirement 3, using quick sync mode
- B. event-based (RTAM) monitor and setup thresholds. Implement: Requirement 1, using quick sync mode Requirement 2, using full sync mode Requirement 3, using activity based mode
- C. action-based (Availability) monitor and setup thresholds. Implement: Requirement 1, using activity based mode Requirement 2, using full sync mode Requirement 3, using quick sync mode
- D. action-based (Availability) monitor and setup thresholds. Implement: Requirement 1, using quick sync mode Requirement 2, using full sync mode Requirement 3, using activity based mode

Correct Answer: A

QUESTION 3

In the integration between Sterling Order Management V9.2 and WebSphere Commerce, which of the following actions will a customer service representative be UNABLE to take when entering orders through the Sterling application?

- A. Make manual adjustments in an order.
- B. Enter orders for a customer who has no customer ID.
- C. Pre-populate customer information from WebSphere Commerce.

D. Tell customers about promotions and discounts applied to the order.

Correct Answer: C

QUESTION 4

A retailer would like to cap the number of "ship from store" orders that are fulfilled by a store, so as to manage store associate time and avoid depleting the store's inventory with an excessive amount of such orders. The designer using Sterling Order Management plans to use the "Inventory capacity" check feature in order to model this requirement. Which three APIs or agents consider the inventory capacity setup for the store?

- A. findInventory
- B. getSupplyDetails
- C. getPossibleSchedules
- D. reserveAvailableInventory
- E. getServiceResourceCapacity
- F. Item-Based Allocation (IBA) agent

Correct Answer: ACD

QUESTION 5

In the current Sterling Selling and Fulfillment implementation, some agent servers are configured with high threading levels expecting a high traffic volume. However, the traffic volume is lower than anticipated. What will be the effect of this on the agent servers and the system?

- A. Better performance on agent servers as there is low traffic.
- B. Valuable system resources are consumed by idle threads.
- C. The throughput will be higher as the threading level is high.
- D. There will be no effect on the system as there is low traffic.

Correct Answer: B

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