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Application Development

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QUESTION 1

A company has requested that a manager must be notified when the Claim Request activity for their call center process application takes longer than 20% of the expected threshold 3 times in one day. Review the assignment settings for the activities Total Time (Clock) KPI.

What are the correct configurations for the activity\\'s Total Time (Clock) KPI and associated SLA?

A. ○ A. No changes in Total Time (Clock) KPI and configure the following SLA.

▼ Details
Target type: Activity

▼ Trigger
Trigger: Violated N times over period
Count N: 3 times
Over period: Today

▼ Condition
Scope: Single value
KPI: Total Time (Clock)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: 20% above
Kind of threshold: Expected threshold value

▼ Consequence
☑ Send email to processmanager@company.com
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B. ○ B. No changes in Total Time (Clock) KPI and configure the following SLA.

▼ Details
Target type: Activity

▼ Trigger
Trigger: Violated % of the time over period
Percentage: 20 % of the time
Over period: Today

▼ Condition
Scope: Single value
KPI: Total Time (Calendar)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: Threshold
Kind of threshold: Expected threshold value

▼ Consequence
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C. ○ C. Set the value of Total Time (Clock) KPI expected threshold to "6" (increase 20%) and configure the following SLA.

▼ Details
Target type: Activity

▼ Trigger
Trigger: Violated N times over period
Count N: 3 times
Over period: Today

▼ Condition
Scope: Single value
KPI: Total Time (Clock)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: Threshold
Kind of threshold: Expected threshold value

▼ Consequence
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D. ○ D. Set the value of Total Time (Clock) KPI Maximum Threshold to "18" the sum of 3 times of the Expected threshold and configure the following SLA.

▼ Details
Target type: Activity

▼ Trigger
Trigger: Whenever the condition is violated

▼ Condition
Scope: Sum of values over time
KPI: Total Time (Calendar)
Activities: Claim Request (Process SLA)
Start time: Today
Condition: Greater than
Compared with: Threshold
Kind of threshold: Maximum threshold value

▼ Consequence
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A. B. C. D.

Correct Answer: A

QUESTION 2
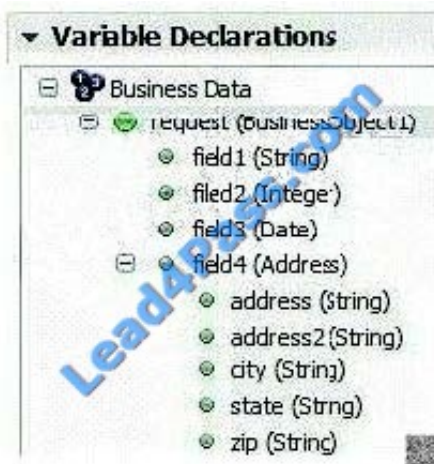
Which activities occur during each playback iteration?

A. Design Solution, Build Solution, Test Solution, Deploy to Production Environment

B. Gather Requirements, Design Solution, Build Solution, Test Solution

C. Gather Requirements, Build Solution, Test Solution, Deploy to Production Environment

D. Gather Requirements, Design Solution, Build Solution, Deploy to Production Environment

Correct Answer: B

QUESTION 3

A BPM application developer has been asked to develop a coach view that will be used to display request data on a user interface. Unfortunately the BPM application developer was only able to complete a portion of the implementation before handing it off to a fellow developer to complete.

The variable declaration is shown below:

What conclusions can the new BPM application developer draw after reviewing the variable declaration? Instances of the coach view will be notified when the attribute:

A. field1 changes, with no additional configuration added to the implementation.

B. field4 changes, with no additional configuration added to the implementation.

C. city changes, if the coach view is manually bound to the city field using the bind() function in its load event handler.

D. address changes, if the coach view is manually bound to request using the bindAll() function in its load event handler.

Correct Answer: C

QUESTION 4

A document imaging and management company is implementing a business process diagram which requires a rules evaluation for the retention time of incoming documents. A BPM Analyst has requested that these rules be created using a natural language technology within IBM Business Process Manager V8.0.

What decision service component should the BPM application developer use to create these rules?

A. BAL Rule

B. Server Script

C. Decision Table

D. JRules Decision Service

Correct Answer: A

QUESTION 5

There is a requirement for a business process diagram to have two subsequent activities routed to the same user. During a demonstration, a business user notices that upon completing the first task they must return to their inbox to start the next task. The business user would prefer to have the second task automatically appear upon completion of the first task and asks the BPM application developer what options are available.

How should the BPM application developer respond? This can be configured by:

A. making a change to the 100Custom.xml file.

B. changing the first activity\\'s routing to "Last User in Lane".

C. changing the second activity\\'s routing to "Last User in Lane".

D. changing the implementation of the activity and selecting the "Automatically flow to next task" check box.

Correct Answer: D

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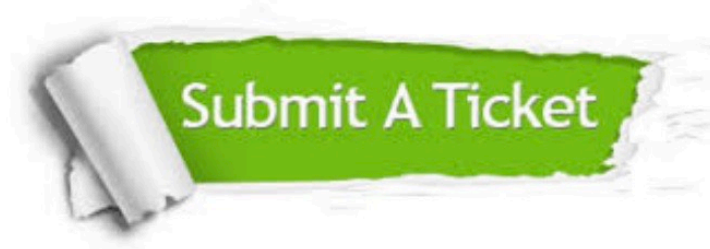Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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