



C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

What serves as a repository for all project assets created in WebSphere Lombardi Edition Authoring Environment?

- A. Process Portal
- B. Process Center
- C. Process Designer
- D. Process AdminConsole

Correct Answer: B

QUESTION 2

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

- A. Process Owner
- B. BPM Developer
- C. Event Organizer
- D. System Architect

Correct Answer: D

QUESTION 3

A program manager is planning a project after Playback 0 with a customer. The first proposed plan includes releasing the process with no integrations to external systems. In this plan the process participants will key in data into the process application manually for the first release. The customer replies that this is not a good solution because the integrations are required. The customer proposes a second plan where all the integrations are built for the first release and it will take nearly 3 times as long to deliver with a duration of 9 months. After discussing the pros and cons of the different approaches the customer states that the plan with integrations will be less work and cost overall because they know that they will eventually build all the integrations. How should the program manager respond?

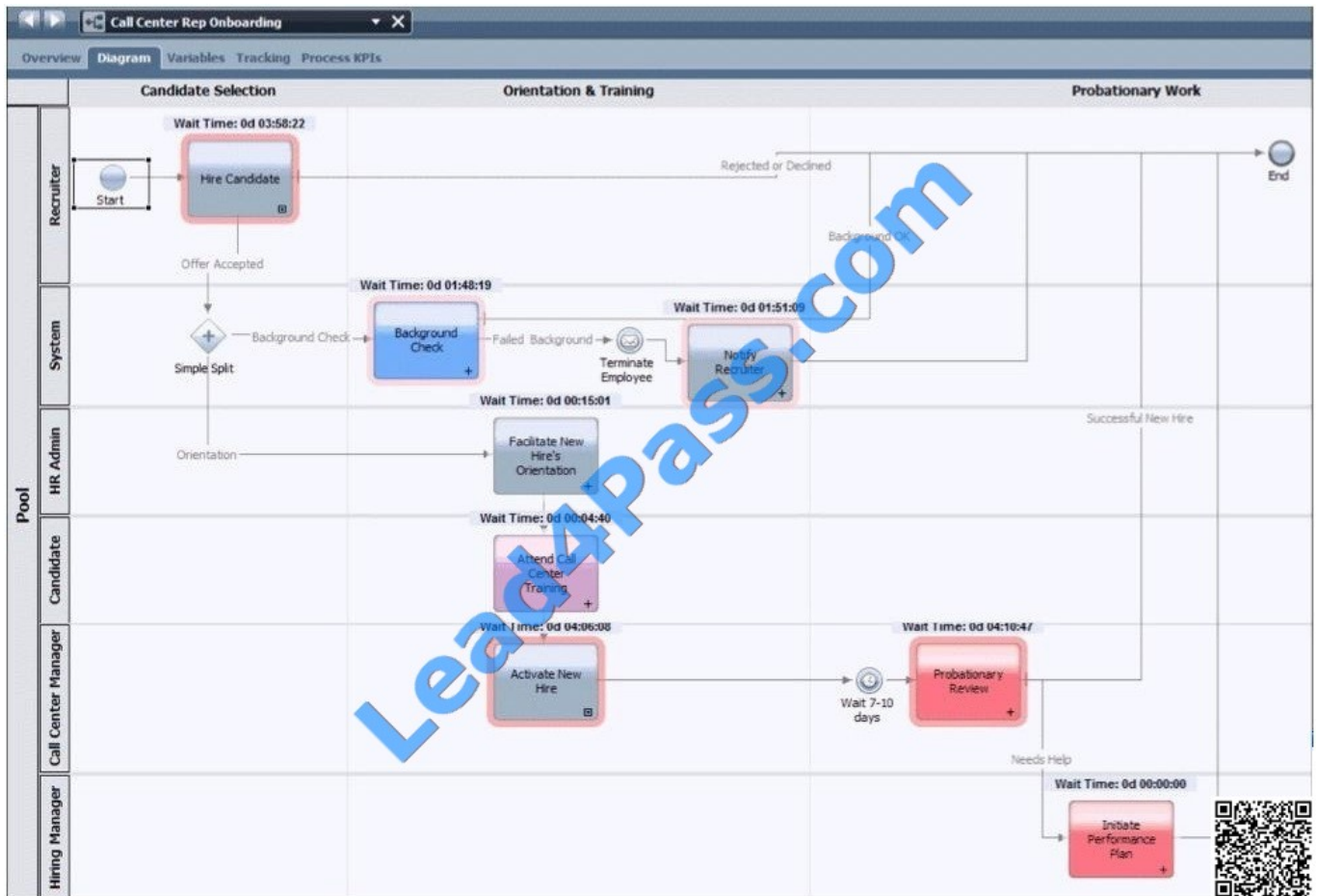
- A. Accept the second plan because it will lock the customer into a much longer implementation during which the program manager can push for shorter releases.
- B. Accept the customer's proposed plan as the customer has confirmed that the integrations will eventually be implemented. The program manager will document the integration risks.
- C. Continue to support the first plan because it gives the process participants the ability to work with the data first hand and greatly reduce the user acceptance testing.
- D. Continue to support the first plan because partial solutions that bring about an earlier release will often demonstrate that the fullscope of initial planned integrations are not required.



Correct Answer: D

QUESTION 4

A company needs to speed up its hiring process. A proposal to accomplish this goal is modeled in the following BPD diagram and run against historical data with the Optimizer. The proposed process no longer waits for the background check to complete before putting the new hire into orientation and training.



What is the Service Level Agreement (SLA) that is key to optimizing this process?

- A. Wait time on "Background Check".
- B. Total time on "Facilitate New Hire's Orientation".
- C. Percentage of new hires that fail "Background Check".
- D. Percentage of new hires that pass "Probationary Review".

Correct Answer: C

QUESTION 5

Key Performance Indicators (KPIs) are used by the process owner and stakeholders to: A. measure the operations



within a process.

- B. notify stakeholders when a threshold is violated.
- C. determine the source of business data in the process.
- D. reward participants for superior performance in the process.

Correct Answer: A

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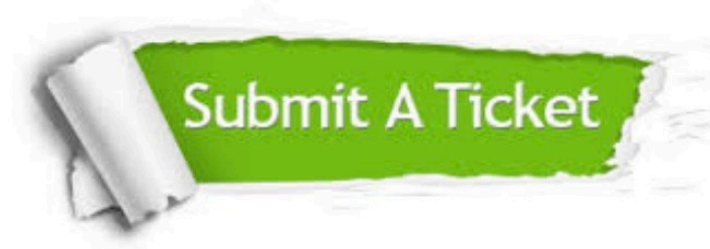
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