

C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

When documenting an activity in a business process, the BPM Analyst will record the business objects used by that activity. How will the BPM Analyst document the business objects used (or created) by that activity?

- A. process activity steps
- B. process variable types
- C. process participant requirements
- D. process activity inputs and outputs

Correct Answer: D

QUESTION 2

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

- A. Process Owner
- B. BPM Developer
- C. Event Organizer
- D. System Architect

Correct Answer: D

QUESTION 3

What is the purpose of Performance Data Warehouse?

- A. View reports
- B. Start new process instances
- C. Track process performance data
- D. Analyze process performance data

Correct Answer: C

QUESTION 4

Key Performance Indicators (KPIs) are used by the process owner and stakeholders to: A. measure the operations within aprocess.



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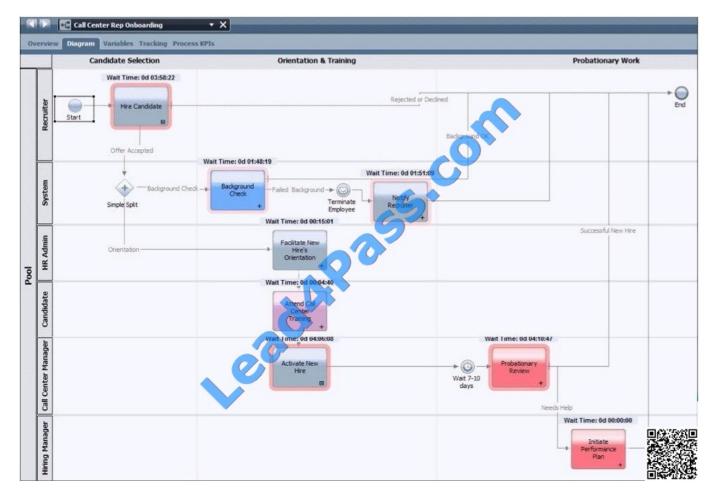
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- B. notify stakeholders when a threshold is violated.
- C. determine the source of business data in the process.
- D. reward participants for superior performance in the process.

Correct Answer: A

QUESTION 5

A company needs to speed up its hiring process. A proposal to accomplish this goal is modeled in the following BPD diagram and run against historical data with the Optimizer. The proposed process no longer waits for the background check to complete before putting the new hire into orientation and training.



What is the Service Level Agreement (SLA) thatis key to optimizing this process?

- A. Wait time on "Background Check".
- B. Total time on "Facilitate New Hire\\'s Orientation".
- C. Percentage of new hires that fail "Background Check".
- D. Percentage of new hires that pass "Probationary Review".

Correct Answer: C



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