

C2070-993^{Q&As}

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

A production environment is locked down, giving permission to create or modify spaces only to administrator users. What Business Space setting is used to determine who is an administrator user?

- A. Administrative User Group.
- B. Solution Administrator setting.
- C. com.ibm.mashups.adminGroupName.
- D. The owner of the individual pages are the administrators.

Correct Answer: C

QUESTION 2

A solution designer builds a solution and uses the split case functionality. After the solution is deployed, the solution designer is asked to generate a list of all cases that were split along with the cases related to the split case. Which API would be used to generate such a list?

- A. CE_Operations
- B. Process Engine Java API
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: C

QUESTION 3

What is the key difference between case management and business process management?

- A. Cases tend to be predictable and rely on system control or business rule based control flow.
- B. Cases may not always involve human participation, while a business process solution always require human interaction.
- C. In case management, the business problem is solved by a knowledge worker using tasks that may have been modeled; in business process management, the business problem is always solved by following a modeled process.
- D. The emphasis of case management is on designing a step by step procedure to solve a business problem; the emphasis of business process management is on designing a flexible solution for knowledge workers to solve a repeatable problem.

Correct Answer: C



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QUESTION 4

What is the recommended way to add a Work Detail page?

- A. Add the page in Case Builder by duplicating another page.
- B. Add the page in Case Client and customize with new functionality.
- C. Create the new page in Case Manager client and then associate it in Case Builder.
- D. Create the new page in Case Manager client by duplicating a page and then associate it in Case Builder.

Correct Answer: D

QUESTION 5

Which two statements are correct about a target object store? (Choose two.)

- A. It cannot have more than one target object store in production.
- B. It contains the run-time cases objects when users create cases.
- C. It must be associated with its own Process Engine connection point.
- D. It is used to organize and manage the solution packages and artifacts.
- E. It is used by business analysts to modify a solution design that has been deployed.

Correct Answer: BC

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