

C2070-982^{Q&As}

IBM Case Foundation V5.2

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QUESTION 1

How does IBM Case Manager provide a framework for handling business exceptions?

- A. When designing a Task, you must use the P8 Process Designer to define any exception handling by customizing the malfunction submap of the process definition
- B. Well defined process are expressed by process fragments defined for tasks within the case, and IBM Case Manager is used to define the set of tools used by case workers to manage exceptions
- C. The structured part of the business process must be implemented using a BPM tool such as IBM BPM which will call IBM Case Manager services to provide case management capabilities for exception handling
- D. When a process fragment requires exception handling by case workers, the Task raises an event that must be specified as a pre-condition into another task that will provide an explicit exception handling implementation

Correct Answer: B

QUESTION 2

A specialist has deployed and configured a Content Platform Engine application.

How would the configured workflow system be checked?

- A. Check the P8 System Health Page
- B. Check the Content Platform Engine process service ping page
- C. Check the Content Platform Engine content service ping page
- D. Check the status of the workflow system in the Administration Console for Content Platform Engine

Correct Answer: B

QUESTION 3

Which one of the following products provides the ability to monitor case processes and to analyze historical data?

- A. Case Monitor
- B. FileNet Case Analyzer
- C. Cognos Real-time monitoring
- D. Cognos Business Intelligence

Correct Answer: B

QUESTION 4

What is the easiest way to perform data interchange with another system?

- A. Create integration via the Case REST API
- B. Create integration in a Content Engine event script
- C. Utilize mashup capabilities to create real time integration
- D. Use the P8 Business Process Manager web services integration capabilities

Correct Answer: D

QUESTION 5

Which one of the following APIs is NOT a component of the Case Manager API?

- A. Content Engine REST API (P8CEREST)
- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: A

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