C2070-586 Q&As

IBM Case Manager V5.1

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QUESTION 1

What allows Case workers to view both IBM Case Manager and IBM BPM work items simultaneously from the same view, by using the Connector widget for IBM Business Process Manager?

A. Integrated Inbox

B. Inbasket Widget

C. Case List Widget

D. Command Widget

Correct Answer: A

QUESTION 2

A solution designer would like to use a FileNet eform to add a case in ICM. The form template has already been created in the eforms designer. Which step(s) need to be performed to make this form available to add a case?

A. Check in the form template of type Document class using WorkplaceXT.

B. Check in the form template of type ITXFormTemplate class using WorkplaceXT.

C. Check in the form template of type Document class using WorkplaceXT; Configure the Case Form Widget in the Add Case Form page with this version series ID of the checked in form template.

D. Check in the form template of type ITXFormTemplate class using WorkplaceXT; Configure the Case Form Widget in the Add Case Form page with this version series ID of the checked in form template.

Correct Answer: D

QUESTION 3

A business analyst would like to separate business policies and practices from the process. Which tool is used to extend the IBM Case Manager?

A. IBM Forms

B. IBM Cognos RTM

C. IBM WebSphere ILOG JRules

D. IBM Master Data Management

Correct Answer: C

QUESTION 4

Where does IBM FileNet Case Analyzer read data from?

A. Content Engine event logs only.

B. Process Engine event logs only.

C. Both Process Engine and Content Engine event logs.

D. Both Case Analyzer OLAP database and Content Engine event logs.

Correct Answer: C

QUESTION 5

Which tool is used to register External Data Services (EDS) with IBM Case Manager?

A. Workplace XT

B. Filenet Enterprise Manager

C. Filenet Deployment Manager

D. IBM Case Manager Administration Client

Correct Answer: D