

BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Which of the following tasks should you not perform with your processes?

- A. Ignore them
- B. Design them
- C. Monitor them
- D. Optimize them

Correct Answer: A

QUESTION 2

Collect Data stage is all about getting the information you need to make the argument for a new process. This information can be acquired through a variety of methods, such as: (Choose two.)

- A. Focus groups
- B. Group meetings
- C. Interviews
- D. Blogs

Correct Answer: AC

QUESTION 3

What do business processes define?

- A. The company's strategy
- B. The efficiency of process execution
- C. The end-to-end series of events for interacting with customers
- D. Only the in-house services

Correct Answer: C

QUESTION 4

_____ can help increase profitability by shortening your process cycle time.

- A. Prioritization

- B. Competition
- C. Segregation
- D. Automation

Correct Answer: D

QUESTION 5

When should effective Change Management steps start?

- A. In the phase of the introduction of the process
- B. After the BPM project
- C. With the BPM project initiation
- D. When problems occur during the implementation

Correct Answer: C

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