

BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

The final stage in the BPM model is the _____ level.

- A. Designing
- B. Planning
- C. Implementation
- D. Execution

Correct Answer: C

QUESTION 2

_____ is a term used to interact and collaborate to complete the overall strategic goals of the company.

- A. Lean
- B. Function
- C. Process
- D. Workflow

Correct Answer: C

QUESTION 3

Which philosophy was primarily developed by Toyota manufacturing experts?

- A. Lean
- B. Business Process Improvement
- C. Six Sigma
- D. Service Management

Correct Answer: A

QUESTION 4

What do business processes define?

- A. The company's strategy
- B. The efficiency of process execution

- C. The end-to-end series of events for interacting with customers
- D. Only the in-house services

Correct Answer: C

QUESTION 5

Why is focused People and Change Management necessary in BPM?

- A. To achieve quick wins faster
- B. To anticipate the impact on stakeholders
- C. To assure customers of success
- D. To motivate the process team

Correct Answer: B

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