

BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

The Six Sigma approach focuses on? (Choose two.)

- A. Measurable, quantifiable, stable results
- B. Reducing variation in processes and products
- C. Bring transparency in business ethics
- D. Waste reduction in production system

Correct Answer: AB

QUESTION 2

Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.

- A. True
- B. False

Correct Answer: A

QUESTION 3

BPM (Business Process Management) is:

- A. A strategic technique
- B. An approach for performance improvement
- C. A management discipline
- D. A tool for automating business processes

Correct Answer: C

QUESTION 4

The biggest benefit of iterative design testing is that it allows you to test your process in a risk-free environment.

- A. True
- B. False

Correct Answer: A

QUESTION 5

When examining the role of content in your process, you need to determine if your process is:

- A. complex
- B. process oriented
- C. document-driven
- D. volume-driven

Correct Answer: C

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