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QUESTION 1

A requirement has been identified as beneficial. It will be included in the system if it does not take too long to deliver or cost too much. How would this requirement be prioritised in the MoSCoW classification?

- A. As a 'M'.
- B. As a 'C'.
- C. As a 'S'.
- D. As a 'W'.

Correct Answer: B

QUESTION 2

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements. What investigation technique should the analyst use?

- A. Workshops.
- B. Interviewing.
- C. Ethnographic study
- D. Prototyping.

Correct Answer: D

QUESTION 3

A convenience food manufacturer has undertaken a strategic analysis study and has identified a threat from groups lobbying against the use of packaging for food products. Which of the PESTLE categories would have helped highlight this threat?

- A. Legal.
- B. Environmental.
- C. Technological.
- D. Economic.

Correct Answer: B

QUESTION 4

In a business activity model, which of the following type of activities respond to deviations between actual and planned performance?

- A. Monitoring activities.
- B. Doing activities.
- C. Controlling activities.
- D. Planning activities.

Correct Answer: C

QUESTION 5

When is the self-esteem of individuals affected by a change process usually at its lowest?

- A. At the end of the change process.
- B. At the start of the change process.
- C. At all points during the change process.
- D. In the middle phase of the change process.

Correct Answer: D

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