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QUESTION 1

Where should the duties of the Software Asset Manager be allocated?

- A. Be covered by the Service Desk
- B. Included in the duties of the Procurement Manager
- C. Shared among as few individuals as possible
- D. To a single individual, by name

Correct Answer: D

QUESTION 2

Which of these elements is part of the taying there stage of implementation?

- A. Occasionally completing surprise or ad hoc reviews and audits
- B. Continuously emphasise the importance of the SAM process to all ICT and business personnel
- C. Developing and measuring metrics that demonstrate continuous improvement and year on year trend
- D. Selecting, testing and deploying new or updated SAM tools.

Correct Answer: B

QUESTION 3

Which of the following is NOT part of determining requirements for the Business Case?

- A. Functionality required of the solution
- B. Determine stakeholders.
- C. Potential objections to the project
- D. Select implementation partners.

Correct Answer: D

QUESTION 4

Which of the following statements is TRUE? 1.SAM Processes do not relate to in-house developed software because there are no licensing issues 2.SAM processes relate to all areas apart from network equipment because network software is not licensed

- A. Both of them

B. 2 only

C. Neither of them

D. 1 only.

Correct Answer: C

QUESTION 5

Which of the following should be included in the Business Case documentation?

1.Recommended Implementation Plan 2.Business requirements and expected benefits 3.Executive Summary
4.Assessed alternative solutions

A. All

B. 2, 3 and 4

C. 1, 2 and 4

D. 1, 2 and 3.

Correct Answer: A

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