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QUESTION 1

An organisation software policy should include information in many areas.

- 1.The use of illegal or pirated software
- 2.The copying of software
- 3.The selection and evaluation process
- 4.A list of all users

Which of the above areas should be included?

if width > length then biggest_dimension = width
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end_if
else
biggest_dimension = length
if height > length then biggest_dimension = height
end_if
end_if

- A. All of them
- B. 1, 3 and 4 only
- C. 1, 2, and 3 only
- D. 2, 3 and 4 only

Correct Answer: C

QUESTION 2

Which of these elements is part of the preparation stage of implementation?

- A. Identifying and assessing software risks and creating a risk register
- B. Occasionally completing surprise or ad hoc reviews and audits
- C. Highlighting any problems and raising the profile of continued non-conformance
- D. Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Correct Answer: A

QUESTION 3

Which of the following does ITIL recommend the use of for the management of software assets?

- 1.Definitive Software Library
- 2.Configuration Management Database

- A. 1 only
- B. 2 only
- C. Neither
- D. Both.

Correct Answer: D

QUESTION 4

Which of the following is NOT one of the SAM Logistics processes?

- A. Requirements definition
- B. Retirement.
- C. Licensing Compliance
- D. Procurement.

Correct Answer: C

QUESTION 5

A number of sources of help and information are available to the Software Asset Manager. To whom should a he or she first refer to for advice on licensing matters?

- A. FAST
- B. The software publisher
- C. BSA
- D. Their software reseller.

Correct Answer: D

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