

# BH0-005<sup>Q&As</sup>

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**QUESTION 1**

Which of the following organizations would you LEAST expect to contact for advice on SAM?

- A. BSA
- B. BSI
- C. FAST
- D. itSMF.

Correct Answer: D

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**QUESTION 2**

When planning and implementing a SAM project why are Key Performance Indicators (KPIs) so valuable?

- A. They allow Internal Audit to view all software keys in the business
- B. Because they enable the project manager to view the overall success of the SAM project
- C. Key Performance Indicators highlight any mistakes that have been made during the project
- D. They allow external bodies to understand a company performance.

Correct Answer: B

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**QUESTION 3**

What is the essential FIRST step in initiating a SAM project?

- A. Deploy a software usage tool to identify the scale of the problem and document all associated risks
- B. Develop and communicate an overall SAM policy
- C. Develop and implement a SAM processes and procedures
- D. Develop a clear vision and strategy that is owned by senior management.

Correct Answer: D

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**QUESTION 4**

Which of the following questions would you ask when considering if you are prepared for implementing SAM?

1.Has the sponsorship for the SAM project been committed to at a senior management or board level? 2.Has the profile of SAM been raised within the organisation and is the SAM culture developing? 3.Has the budget been approved?

- A. 1 and 3
- B. 2 only
- C. 1 and 2
- D. 2 and 3.

Correct Answer: C

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## QUESTION 5

Which of the following statements is TRUE? 1.SAM Processes do not relate to in-house developed software because there are no licensing issues 2.SAM processes relate to all areas apart from network equipment because network software is not licensed

- A. Both of them
- B. 2 only
- C. Neither of them
- D. 1 only.

Correct Answer: C

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