

AHM-540^{Q&As}

Medical Management

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QUESTION 1

The following statement(s) can correctly be made about the characteristics of peer review: 1. Peer review is applicable to either single episodes of care or to entire programs of care 2. Most peer review is conducted concurrently 3. Under the Health Care Quality Improvement Program (HCQIP), peer review is required for services

furnished to Medicare and Medicaid recipients enrolled in health plans

- A. All of the above
- B. 1 and 2 only
- C. 1 and 3 only
- D. 2 and 3 only

Correct Answer: C

QUESTION 2

Many health plans use HRA to target their preventive care programs to the healthcare needs of their members. With regard to HRA, it is correct to say that

- A. Health plans rarely delegate HRA activities to external entities
- B. Health plans typically focus their HRA efforts on newly enrolled members
- C. HRA focuses on clinical data for an entire population and does not include demographic information that might identify individual members
- D. HRA is generally a reliable predictor of medical resource utilization

Correct Answer: B

QUESTION 3

Health plans that choose to contract with external organizations for pharmacy services typically contract with pharmacy benefit managers (PBMs). Functions that a PBM typically performs for a health plan include 1. Managing the costs of prescription drugs

2. Promoting efficient and safe drug use 3. Determining the health plan's internal management responsibilities for pharmacy services

- A. All of the above
- B. 1 and 2 only
- C. 2 and 3 only
- D. 1 only

Correct Answer: B

QUESTION 4

To measure performance for quality management, health plans collect and analyze three types of data: financial data, clinical data, and customer satisfaction data. The following statement(s) can correctly be made about the sources of clinical data:

1. Patient surveys are the most widely used source of disease-specific clinical information
2. Outcomes research studies sponsored by academic institutions and professional organizations have limited usefulness for particular health plans or individual providers
3. The SF-36 and the HSQ-39 (Health Status Questionnaire) surveys address both physical and mental health status

- A. All of the above
- B. 1 and 2 only
- C. 2 and 3 only
- D. 3 only

Correct Answer: C

QUESTION 5

PBMs are accredited by the same organizations that accredit health plans.

- A. True
- B. False

Correct Answer: B

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