

AHM-540^{Q&As}

Medical Management

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QUESTION 1

Performance variance can be classified as either common cause variance or special cause variance. The following statement(s) can correctly be made about special cause variance:

1. Inadequate staffing levels, employee errors, and equipment malfunctions are examples of special cause variance
2. Special cause variance is typically more difficult to detect and correct than is common cause variance

- A. Both 1 and 2
- B. 1 only
- C. 2 only
- D. Neither 1 nor 2

Correct Answer: B

QUESTION 2

The following statements are about QAPI as it applies to Medicare+Choice plans and Medicaid health plan entities. Select the answer choice containing the correct statement.

- A. QAPI provides separate sets of standards for Medicaid MCEs and Medicare+Choice plans.
- B. Medicaid primary care case management (PCCM) programs are required to comply with all QAPI standards.
- C. QISMC standards for quality measurement and improvement apply only to clinical services delivered to Medicare and Medicaid enrollees.
- D. States that require Medicaid MCEs to comply with QAPI standards are considered to be in compliance with CMS quality assessment and improvement regulations.

Correct Answer: D

QUESTION 3

Occasionally, employers combine workers' compensation, group healthcare, and disability programs into an integrated product known as 24-hour coverage. One true statement about 24-hour coverage is that it typically

- A. increases administrative costs
- B. requires plans to maintain separate databases of patient care information
- C. exempts plans from complying with state workers' compensation regulations
- D. allows plans to apply disability management and return-to-work techniques to nonoccupational conditions

Correct Answer: D

QUESTION 4

Determine whether the following statement is true or false:

With respect to the size of a managed care organization (MCO) and its medical management operations, it is correct to say that large health plans typically have more integration among activities and less specialization of roles than do small MCOs.

- A. True
- B. False

Correct Answer: B

QUESTION 5

Home healthcare encompasses a wide variety of medical, social, and support services delivered at the homes of patients who are disabled, chronically ill, or terminally ill. The time period(s) when health plans typically use home healthcare include

1. The period prior to a hospital admission
 2. The period following discharge from a hospital
- A. Both 1 and 2
 - B. 1 only
 - C. 2 only
 - D. Neither 1 nor 2

Correct Answer: A

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