

# ADVANCED-CROSS-CHANNEL Q&As

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#### **QUESTION 1**

What is true about SMS keywords other than HELP and STOP?

- A. keywords in parent business unit are automatically available to all child business units
- B. keywords in child business unit can be shared between other child business units
- C. keywords in parent or child business unit are available only in that business unit
- D. keywords in parent business unit can be shared to any child business units

Correct Answer: C

#### **QUESTION 2**

Where can you see ad details for facebook ad campaign. Both advertising campaigns and journey builder)

- A. Journey builder
- B. On the facebook ad channel

Correct Answer: A

#### **QUESTION 3**

What is the fastes way to add a classification to a post?

- A. Macro
- B. Add classification manually to each post.
- C. Classification cannot be added to a post

Correct Answer: A

#### **QUESTION 4**

Where to create topic profiles in command center?

- A. command center
- B. social automate
- C. social admin

Correct Answer: C



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#### **QUESTION 5**

Where would you add a topic profile

- A. Social studio automate
- B. Admin settings
- C. Workspace settings
- D. Social studio engage

Correct Answer: B

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