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QUESTION 1

A custom object was created in Universal Containers only system administrator has CRED. Access needs to be extended to VP and Standard User? Choose two answers

- A. Give "modify all" to both VP and Standard User
- B. Permission Set for VP and Standard User
- C. Create a custom profile and add VP and Standard User
- D. Add CRED to VP and Standard User profile

Correct Answer: BC

QUESTION 2

How can the Social Accounts and Contacts feature be used to enrich Salesforce data?

- A. Users can use their Facebook logins to import education information for all of their Facebook friends.
- B. Users can use their Twitter logins to display a contact's tweets when they are viewing contact records.
- C. The administrator can use the company's Facebook login to allow all users to see all public information on contacts.
- D. The administrator can log into LinkedIn to Import publicly displayed education information for contacts.

Correct Answer: D

QUESTION 3

Dreamhouse Realty recently learned that the major listing service it utilizes can accept messages to a specific endpoint. The realtors want to utilize this to be able to quickly update the listing price on properties after it has been approved.

What automation tool should the administrator configure?

- A. Flow
- B. Platform Event
- C. Process Builder
- D. Email Alert

Correct Answer: A

QUESTION 4

An administrator would like to know if any other administrators or delegated administrators are using the Log In As a User feature.

Where the administrators should be using the Log In As a User feature.

- A. Grant Account Login Access
- B. Setup Audit Trail
- C. Connected App Usage
- D. Login History

Correct Answer: A

QUESTION 5

How can an administrator improve the relevance of search results for support agents searching for knowledge articles to solve articles? Choose three answers.

- A. Pre-populate article search filters based on the values of case fields.
- B. Define synonyms for common search terms.
- C. Enable feed tracking on all relevant article types.
- D. Create data categories and assign articles to each category.
- E. Create a record type for each data category.

Correct Answer: ABD

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