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QUESTION 1

Contact records need to be retrieved that meet the following criteria: all contacts with a mailing address in the state of California or whose last name is equal to Smith. Only the first and last names are needed. An administrator decided to use the Data Loader to retrieve these records using the Export feature. What Sales force Object query Language (SOQL) statement could be used to retrieve the desired records?

A. Select " California " or " Smith " where last name="

B. Select first name. last name. where last name= "Smith" OR state=" CA"

Correct Answer: B

QUESTION 2

The IT organization at Universal Containers wants to install a specific version of Force.com Connect Offline on all employee machines and periodically monitor which version of the product employees are using. How can they do this?

Choose 2 answers

A. This is not possible. Force.com Connect Offline must be installed by each Sales force user.

B. Administrators in IT can see which version of Force.com Connect Offline that each user has by looking at the user role.

C. Administrators in IT can monitor the version of Force.com Connect Offline that each user has by looking at the user login history.

D. Windows Network Administrators can install Force.com Connect Off line on several machines at once using the MSI package available under Setup > Desktop Integration > Connect Offline.

Correct Answer: CD

QUESTION 3

What programming skill sets are required to implement Apex triggers?

Select all that apply:

A. AJAX

B. Object-oriented programmer

C. HTML

Correct Answer: BC

QUESTION 4

What happens to the record you specify as the loser during a merge?

A. The record will go to the recycle him for 30 days.

B. The record will be immediately deleted

C. The record will be stored in a hidden object called "merge data"

D. The record will be stored on the winning record so you can see the audit history

Correct Answer: A

QUESTION 5

What are some examples of Web-to-X usage of SFDC?

Correct Answer: Check the answer in explanation.

1.

A candidate entering application information on a website

2.

A person responding to request for information after clicking on a web to lead form

3.

A person submitting a help request on a web to case form

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