

ADM-211^{Q&As}

Administration Essentials for Experienced Admin

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QUESTION 1

Where are custom buttons NOT available?

Correct Answer: Check the answer in explanation.

1.

Web to Lead

2.

Web to Case

3.

User Object

QUESTION 2

List the "clicks" and "code" options at the \\User Interface \\level.

Correct Answer: Clicks: Apps, Tabs, Page Layouts, Record Types. Code: S-Controls, Web Controls, Visual force

QUESTION 3

What permissions are needed to install Forcc.com Connect for MS Office?

Correct Answer: Check the answer in explanation.

On the profile:

1.

Connect for Office: "On, updates w/o alerts" for all clients

2.

Connect for MS Outlook: "On, updates w/o alerts"

QUESTION 4

Where could a user go to find information on upcoming Sales force product releases?

Choose 3 answer

A. App Exchange

- B. Sales force Ideas
- C. CRM Community
- D. www.salesforce.com

Correct Answer: B

QUESTION 5

The Force.com Web Service API can help an administrator manage data in a Sales force org by....

Choose 3 Answers

- A. allowing the administrator to mass delete more than 250 records at a time
- B. allowing an administrator to perform mass updates to records to clean up duplicate data
- C. giving the administrator a way to perform incremental backups of the data with the APIs data replication method
- D. allows an administrator to mark certain records stored in Sales force

Correct Answer: ABC

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