

ACP-100^{Q&As}

Jira Administrator

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QUESTION 1

Jan asked you to create a new Select List custom field called Department for his project MCAS.

You created the field in the morning. In the afternoon, Jan notes that his Jira dashboard is not showing the field correctly. He asks to help him troubleshoot.

View the Exhibit to see Jan's entire dashboard.

The first gadget shows 26 issues in the project by Status.

The second gadget shows that there are three issues that have the new Department field set.

The last gadget shows "No Data Available". The filter query for that gadget is "project=MCAS and Department is empty."

Status	Count	Percentage
OPEN	17	65%
IN PROGRESS	1	4%
REOPENED	1	4%
RESOLVED	4	15%
CLOSED	3	12%
Total	26	

Department	Count	Percentage
HR	1	
Marketing	1	
Sales	1	
Total	3	

Issue Statistics: Department is empty (Department)	
No Data Available	

Why does Jan's gadget say "No Data Available"?

- A. The field is marked Optional in the Field Configuration.
- B. Jan does not have the proper Browse permissions.
- C. The field context on the Department field was not set to allow empty values.
- D. You created the field Department but did not re-index the MCAS project.
- E. The JQL query for the filter is not valid.
- F. There is issue security on the issues.

Correct Answer: C

QUESTION 2

Your user directories are configured as shown:

Directory Name	Type	Order	Operations
Company B (Deprecated)	Microsoft Active Directory (Read Only)	↓	Disable Edit Test Synchronise Last synchronised at 3/16/18 4:49 PM Full synchronisation completed successfully
Crowd Server (inactive)	Atlassian Crowd	↑ ↓	Enable Remove Edit Test Synchronise Last synchronised at 6/19/17 3:18 PM
Company A	Microsoft Active Directory (Read Only)	↑ ↓	Disable Edit Test Synchronise Last synchronised at 3/16/18 4:48 PM Full synchronisation completed successfully
JIRA Internal Directory You cannot edit this directory because you are logged in through it, please log in as a locally authenticating user to edit it.	Internal	↑	Edit

The Active Directory administrators have just started the process of copying all the users from the old Company B directory to Company A directory.

During this process, the group membership is being changed to allow for more fine-grained security control.

A large number of migrated users complain that they do not have the correct new group memberships.

Which configuration change should you perform?

- A. Reorder the directories so Company A is before Company B.
- B. Enable the Crowd user directory.
- C. Reorder the directories so the Jira Internal Directory is listed first.
- D. Synchronize the Company A directory.
- E. Disable the Company A directory.
- F. Disable the Company B directory.

Correct Answer: D

QUESTION 3

Managers want to ensure that every issue in Jira always has an assignee. Which change will definitely meet this requirement?

- A. Update post functions to set the assignee appropriately at each workflow transition.

- B. Set Default Assignee to Project Lead in every project.
- C. Use components for automatic assignment in every project.
- D. Make the assignee required on workflow transition screens.
- E. Make the assignee required through field configurations.
- F. Set the global option "Allow unassigned issues" to OFF.

Correct Answer: A

Reference: <https://community.atlassian.com/t5/Answers-Developer-Questions/Conditional-Post-Function/qaq-p/561594>

QUESTION 4

Your Jira support project has allowed anonymous customers to create issues through an incoming mail handler for some time.

In order to enhance efficiency, your project manager has inquired about the possibility of allowing anonymous users to also create issues using Jira instead of the mail handler, but without allowing further access or need of a license.

Which two actions will let you meet the requirement? (Choose two.)

- A. Create an issue security scheme with a default level allowing only licensed Jira users to access issues.
- B. Ensure that the Jira mode in the general configuration has been set to Public.
- C. Add Group Anyone to the Browse Projects permission in the project's permission scheme.
- D. Add Group Anyone to the Create Issues permission in the project's permission scheme.
- E. Ensure that the Reporter is not required in the project's field configuration scheme.

Correct Answer: BC

QUESTION 5

A project has hundreds of old completed issues which are cluttering up the reports, searches, and dashboards.

The project administrator has the following requirements:

1.

He wants to hide the old issues.

2.

He wants to unhide issues, if needed.

3.

He wants to control whether he himself sees the hidden issues, so they do not clutter his own daily work. Which three

configurations, when combined, will meet these requirements? (Choose three.)

- A. security level
- B. project permission
- C. workflow condition
- D. project role
- E. global permission
- F. group

Correct Answer: BDF

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