# A2180-189$^{Q\&As}$

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

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**QUESTION 1**

A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

A. support waterfall development.

B. include implementation details.

C. can be grouped and prioritized.

D. contain all required information needed by developers.

Correct Answer: C

**QUESTION 2**

What is the expected time frame for a milestone playback cycle?

A. 3 days

B. 3 weeks

C. 3 months

D. 3 years

Correct Answer: B

**QUESTION 3**

On a project, the BPM analyst defined the following to identify the Key Performance Indicator (KPI):

-

The goal of the project was to improve the efficiency of the process.

-

The concern was that the process was not fast enough.

-

The Critical to Quality (CTQ) was the speed of the process.

-

The client was interested in the cycle time of the process.

-

The time stamps at the beginning and at the end of the process are captured.

Which step did the BPM analyst fail to perform in identifying the KPI?

A. Know the client objectives

B. Know how to define the client\\'s KPI

C. Know the process decision makers

D. Know the client\\'s Service Level Agreements (SLAs)

Correct Answer: C

**QUESTION 4**

How does implementing the playback methodology in a BPM project reduce the risk of building unwanted products?

A. Business users are minimally involved in the BPM project.

B. All requirements of the project are completed in one release.

C. Immediate feedback during development provides ability to change direction.

D. Solution administrators give early input so system performance is not an issue.

Correct Answer: C

**QUESTION 5**

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda?

A. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

B. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the solution approach.

7.

Discuss findings and proposed solution.

D. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Demonstrate the business process playback.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

Correct Answer: C

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