

## 9L0-400<sup>Q&As</sup>

Mac OS X Help Desk Essentials v10.3

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## QUESTION 1

Using the Printer Setup Utility in Mac OS X v10.3, how do you enable printing to a printer Shared by a computer with a Windows operating system?

- A. Click Add, choose IP from the pop-up menu, select the Windows printer from the list, and click Add.
- B. Click Add, choose Windows Printing from the pop-up menu, type in the printer address and queue name, and click Add.
- C. Click Add, choose Windows Printing from the pop-up menu, choose LPD/LPR from the pop-up menu, select the Windows printer from the list, and click Add.
- D. Click Add, choose Windows Printing from the pop-up menu, choose the correct workgroup from the Workgroups pop-up menu, select the printer from the list, and click Add.

Correct Answer: D

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## QUESTION 2

The Universal Access pane in System Preferences allows you to \_\_\_\_\_.

- A. Configure the screen to zoom in and out.
- B. Turn speech recognition on and off.
- C. Create new keyboard shortcuts.
- D. Configure a USB tablet.

Correct Answer: A

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## QUESTION 3

During the Mac OS X v10.3 startup sequence, a Macintosh checks for a pressed C key, which tells the computer to start up from a CD volume rather than from a hard disk volume. This check occurs immediately after \_\_\_\_\_.

- A. BootX loads
- B. Open Firmware is initialized.
- C. The Kernel environment loads
- D. The POST (Power On Self Test) passes

Correct Answer: B

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## QUESTION 4

On a system with Mac OS X v10.3, you see the message, "You need to restart your computer. Hold down the Power button for several seconds or press the Restart button."

What does this message indicate?

- A. A kernel panic has occurred.
- B. Mac OS X must be reinstalled
- C. The computer's firmware needs to be updated.
- D. The user activated a forced quit and restart.

Correct Answer: A

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## QUESTION 5

Network administrators can create and distribute specific VPN configurations, which users can add to their systems by \_\_\_\_\_.

- A. Copying and pasting the Internet Connect application preferences at UserName>Library>Preferences>com.apple.internetconnect.plist
- B. Choosing Import Configurations from the File menu of the Internet Connect application
- C. Choosing Save and Open Configurations from the File menu of the Internet Connect application
- D. Clicking the Import button in the Internal Modem window of the Internet Connect application

Correct Answer: B

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