

9L0-066^{Q&As}

OS X Yosemite Troubleshooting

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QUESTION 1

Sheryl is configuring a drive on the office server to be used by Time Machine. Each of the Mac computers in the office will be set up to use that network drive. Which of the following network protocols must the server use to make that drive available to Time Machine on each Mac computer?

- A. File Transfer Protocol (FTP)
- B. Apple Filing Protocol (AFP)
- C. User Datagram Protocol (UDP)
- D. Reverse Address Resolution Protocol (RARP)

Correct Answer: B

QUESTION 2

Gary purchased a new USB 2.0 input device for his iMac (Late 2013). He installed the software that shipped with the device, but it does not seem to work. He has tried all of the USB ports on the back of the iMac, but the issue persists. Which of the following troubleshooting tools or techniques would help Gary isolate the issue?

- A. Apple Hardware Test
- B. Activity Monitor
- C. Apple Diagnostics
- D. System Information

Correct Answer: C

QUESTION 3

The installation of OS X Yosemite has failed. First Aid in Disk Utility reports directory damage but cannot repair it. What do you do next?

- A. Reinstall OS X using the Recovery System.
- B. Replace the hard drive.
- C. Erase the hard drive and then reinstall OS X.
- D. Restart the machine and download the OS X Yosemite installer again.

Correct Answer: C

QUESTION 4

Wireless Diagnostics incorporates Monitor Mode. Which of the following customer scenarios would Monitor Mode help with the most?

- A. A customer is having trouble sending and receiving Mail on a company wireless network.
- B. A customer will intermittently have a Wi-Fi connection drop. The customer cannot narrow down any specific time that it happens.
- C. A customer cannot connect to any password-protected wireless networks.
- D. A customer is experiencing slow speeds on a specific public Wi-Fi connection.

Correct Answer: B

QUESTION 5

How many people can share content in Family Sharing?

- A. Ten
- B. Seven
- C. Six
- D. Five

Correct Answer: C

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