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QUESTION 1

To remove the bottom case of the MacBook Air (11-inch, Mid 2013), you must unscrew eight 2.48 mm screws and two additional screws. What is the size of the two additional screws?

- A. 7.00 mm
- B. 7.9 mm
- C. 9.00 mm
- D. 9.2 mm.

Correct Answer: B

QUESTION 2

Which of the following features of Power Nap will only occur if the portable Mac is plugged into a power adapter?

- A. Backing up the Mac using Time Machine.
- B. Checking for new email in Mail.
- C. Updating events in Calendar.
- D. Updating iCloud events.

Correct Answer: B

Explanation: Enable Power Nap while plugged into a power adapter" checkbox to control whether your Mac uses Power Nap while using AC power. The default setting is on. Reference: <https://support.apple.com/en-us/HT204032>

QUESTION 3

Janine explains that WI-FI connectivity from her MacBook Pro is intermittent when she is at home. Which of the following questions would help you further evaluate this WI-FI issue? Select two.

- A. What web browser are you using?
- B. Are all wireless computers affected?
- C. Is FileVault 2 on?
- D. How much RAM do you have installed?
- E. Are you experiencing billing issues with your service provider?
- F. Are any hubs, routers, or other computers connected to the network?

Correct Answer: EF

QUESTION 4

Which of the following utilities helps to diagnose wireless network issues and is only available when running OS X v10.8.4 or later?

- A. Network Utility
- B. Network Diagnostics
- C. Wireless Diagnostics
- D. Network Setup Assistant

Correct Answer: C

Reference: <https://support.apple.com/en-ap/HT202663>

QUESTION 5

William would like to store his MacBook Air (13-inch, Mid 2013) while away for a six month sabbatical. What is the Apple recommended level of battery charge for storing the computer?

- A. 10 percent
- B. 20 percent
- C. 50 percent
- D. 96 percent

Correct Answer: C

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